

Services Guide for Aging and Disabled Citizens



Office for Aging and Disabled Citizens
2006
Guide to Information, Services, and Resources



OFFICE OF THE MAYOR
LOUISVILLE, KENTUCKY

JERRY E. ABRAMSON
MAYOR

February, 2006

Dear Friends,

The number of senior citizens is rapidly growing both nationwide and in our own community. As a result of growing older, many people acquire a disability. In addition, some people who have lived with disability all their lives may now also face the challenges that age can bring. Much attention is being focused on abuse against people who are elderly and people with disabilities. Our entire Louisville community is committed to enhancing the level of safety and care to these citizens.

In an effort to protect and respond to those vulnerable to abuse, the Louisville Metro Office for Aging and Disabled Citizens, in collaboration with the Louisville-Jefferson County Metro Elder Abuse Services Coordinating Committee, has developed this Services Guide for Aging and Disabled Citizens. The guide presents the signs and symptoms of elder abuse and sexual assault and offers contact information to aid in reporting and responding to abuse and need.

This project is funded through a grant from the Office on Violence Against Women, Office of Justice Programs, U.S. Department of Justice. The Training Grant to Stop Abuse and Sexual Assault Against Older Individuals or Individuals with Disabilities has enabled us to train law enforcement, judges, court personnel, and prosecutors in our community to better recognize, report and prosecute cases of abuse and sexual assault.

I encourage you to use this valuable guide, share it with others – and join in our effort to stop abuse and sexual assault against older individuals and individuals with disabilities.

Sincerely,

A handwritten signature in black ink, appearing to read "Jerry E. Abramson".

Jerry E. Abramson
Mayor

Evaluation Survey

This is an *anonymous* survey. Your assistance will allow the Office for Aging and Disabled Citizens to analyze its Service Guide so that we may better understand and improve the level of service for future participants. All surveys will be kept confidential. Please return this survey to:

**Office for Aging and Disabled Citizens
810 Barret Ave
Louisville, Ky 40204**

Please circle your role in using the Guide:

- A. Professional
- B. Personal use

Please express your agreement or disagreement with each of the following statements.

Circle the number that best represents your opinion. The categories are:

- (1) Strongly Disagree (SD)
- (2) Disagree
- (3) Neither Agree nor Disagree
- (4) Agree
- (5) Strongly Agree (SA)
- (NA) Not Applicable

	SD (1)	(2)	(3)	(4)	SA (5)	
1. The Services Guide is very helpful to me.	1	2	3	4	5	NA
2. Information is easily found in the Guide.	1	2	3	4	5	NA
3. Information in the Guide is useful in meeting my needs.	1	2	3	4	5	NA
4. Information in the Guide is complete and accurate.	1	2	3	4	5	NA
5. I will recommend the Guide to others in the community.	1	2	3	4	5	NA

6. Changes I would recommend:

For corrections, please use the form at the end of the Guide.

(optional)
Name:

Phone:

Please fold this form and return to the above address.

**Office for Aging and Disabled Citizens
810 Barret Ave
Louisville, Ky 40204**

2006 SERVICES GUIDE FOR AGING AND DISABLED CITIZENS

The nation's elderly population is growing at a much greater rate than any other segment. As people age they can be perceived as being more vulnerable and, therefore, are more likely to become victims.

This services guide has been compiled to help aid and protect vulnerable adults. The first pages of information outline the signs and symptoms of abuse and sexual assault against older individuals or individuals with disabilities, and the remaining pages offer contact information for a continuum of programs, resources, and services from emergencies to long-term care.

SIGNS AND SYMPTOMS OF ABUSE AND EXPLOITATION

Financial or Material Exploitation

Financial or material exploitation is defined as the illegal or improper use of an elder's funds, property, or assets. Examples include, but are not limited to, cashing an elderly person's checks without authorization or permission; forging an older person's signature; misusing or stealing an older person's money or possessions; coercing or deceiving an older person into signing any document (e.g., contracts or will); and the improper use of conservatorship, guardianship, or power of attorney.

Signs and symptoms of financial or material exploitation include but are not limited to:

- * Sudden changes in bank account or banking practice, including an unexplained withdrawal of large sums of money by a person accompanying the elder;
- * The inclusion of additional names on an elder's bank signature card;
- * Unauthorized withdrawal of the elder's funds using the elder's ATM card;
- * Abrupt changes in a will or other financial documents;
- * Unexplained disappearance of funds or valuable possessions;
- * Substandard care being provided or bills unpaid despite the availability of adequate financial resources;
- * Discovery of an elder's signature being forged for financial transactions or for the titles of his/her possessions;
- * Sudden appearance of previously uninvolved relatives claiming their rights to an elder's affairs and possessions;
- * Unexplained sudden transfer of assets to a family member or someone outside the family;
- * The provision of services that are not necessary; and
- * An elder's report of financial exploitation.

Physical Abuse

Physical abuse is defined as the use of physical force that may result in bodily injury, physical pain, or impairment. Physical abuse may include but is not limited to such acts of violence as striking (with or without an object), hitting, beating, pushing, shoving, shaking, slapping, kicking, pinching, and burning. In addition, inappropriate use of drugs and physical restraints, force-feeding, and physical punishment of any kind also are examples of physical abuse.

Signs and symptoms of physical abuse include but are not limited to:

- * Bruises, black eyes, welts, lacerations, and rope marks;
- * Bone fractures, broken bones, and skull fractures;
- * Open wounds, cuts, punctures, and untreated injuries in various stages of healing;
- * Sprains, dislocations, and internal injuries/bleeding;
- * Broken eyeglasses/frames, physical signs of being subjected to punishment, and signs of being restrained;
- * Laboratory findings of medication overdose or under utilization of prescribed drugs;
- * An elder's report of being hit, slapped, kicked, or mistreated;
- * An elder's sudden change in behavior; and
- * The caregiver's refusal to allow visitors to see an elder alone.

Sexual Abuse

Sexual abuse is defined as non-consensual sexual contact of any kind with an elderly person. Sexual contact with any person incapable of giving consent is also considered sexual abuse. It includes, but is not limited to, unwanted touching, all types of sexual assault or battery, such as rape, sodomy, coerced nudity, and sexually explicit photographing.

Signs and symptoms of sexual abuse include but are not limited to:

- * Bruises around the breasts or genital area;
- * Unexplained venereal disease or genital infections;
- * Unexplained vaginal or anal bleeding;
- * Torn, stained, or bloody underclothing;
- * An elder's report of being sexually assaulted or raped;
- * Abrupt changes in behavior that deviates from usual behavior.

Emotional or Psychological Abuse

Emotional or psychological abuse is defined as the infliction of anguish, pain, or distress through verbal or nonverbal acts. Emotional/psychological abuse includes but is not limited to verbal assaults, insults, threats, intimidation, humiliation, and harassment. In addition, treating an older person like an infant; isolating an elderly person from his/her family, friends, or regular activities; giving an older person the "silent treatment;" and enforced social isolation are examples of emotional/psychological abuse.

Signs and symptoms of emotional/psychological abuse include but are not limited to:

- * Being emotionally upset or agitated;
- * Being extremely withdrawn and non communicative or non responsive;
- * Unusual behavior usually attributed to dementia (e.g., sucking, biting, rocking); and
- * an elder's report of being verbally or emotionally mistreated.
- * an elder's report of being sexually assaulted or raped;
- * abrupt changes in behavior that deviate from usual behavior.

Neglect, Caretaker Neglect, Abandonment

Neglect is defined as the refusal or failure to fulfill any part of a person's obligations or duties to an elder. Neglect may also include failure of a person who has fiduciary responsibilities to provide care for an elder (e.g., pay for necessary home care services) or the failure on the part of a caregiver to provide necessary care.

Neglect typically means the refusal or failure to provide an elderly person with such life necessities as food, water, clothing, shelter, personal hygiene, medicine, comfort, personal safety, and other essentials included in an implied or agreed-upon responsibility to an elder.

Abandonment is defined as the desertion of an elderly person by an individual who has assumed responsibility for providing care for an elder, or by a person with physical custody of an elder.

Signs and symptoms of neglect and abandonment include but are not limited to:

- * Dehydration, malnutrition, untreated bedsores, and poor personal hygiene;
- * Unattended or untreated health problems;
- * Hazardous or unsafe living conditions/arrangements (e.g., improper wiring, no heat, or no running water);
- * Unsanitary and unclean living conditions (e.g. dirt, fleas, lice on person, soiled bedding, fecal/urine smell, inadequate clothing);
- * An elder's report of being mistreated.
- * The desertion of an elder at a hospital, a nursing **facility**, or other similar institution;
- * The desertion of an elder at a shopping center or other public location; and
- * An elder's own report of being abandoned.

Self-neglect

Self-neglect is characterized as the behavior of an elderly person that threatens his/her own health or safety. Self-neglect generally manifests itself in an older person as a refusal or failure to provide himself/herself with adequate food, water, clothing, shelter, personal hygiene, medication (when indicated), and safety precautions.

The definition of self-neglect excludes a situation in which a mentally competent older person, who understands the consequences of his/her decisions, makes a conscious and voluntary decision to engage in acts that threaten his/her health or safety as a matter of personal choice.

Signs and symptoms of self-neglect include but are not limited to:

- * Dehydration, malnutrition, untreated or improperly attended medical conditions, and poor personal hygiene;
- * Hazardous or unsafe living conditions/arrangements (e.g., improper wiring, no indoor plumbing, no heat, no running water);
- * Unsanitary or unclean living quarters (e.g., animal/insect infestation, no functioning toilet, fecal/urine smell);
- * Inappropriate and/or inadequate clothing, lack of the necessary medical aids (e.g., eyeglasses, hearing aids, dentures); and
- * grossly inadequate housing or homelessness.

National Center on Elder Abuse

1201 15th Street, N.W., Suite 350 Washington, DC 20005-2842

(202) 898-2586 · Fax: (202) 898-2583 Email: ncea@nasua.org

<http://www.elderabusecenter.org>

There is a duty to report when an adult is being abused, neglected or exploited. If you suspect someone is being victimized, contact police or call the Adult Abuse Hotline at 1-800-752-6200

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**ACUTE CARE AND REHABILITATION
HOSPITALS**

Baptist Hospital East

4000 Kresge Way, 40207
Hospital, rehabilitation services.
CALL: 897-8100

**St. Mary & Elizabeth Hospital
A Service of Jewish Hospital and Sts.
Mary and Elizabeth Healthcare**

1850 Bluegrass Avenue, 40215-1199
Diabetes Center, Magnetic Resonance
Imaging Mammography Services.
CALL: 361-6000

Frazier Rehabilitation Institute

220 Abraham Flexner Way, 40202
Comprehensive inpatient rehabilitation
services for stroke, spinal cord injury, head
injury, amputations, burns and other
orthopedic and neurological disorders.
CALL: 582-7400

4812 U.S. 42, 40222
East Satellite Outpatient Location
CALL: 429-8640

Fern Valley
100 High Rise Drive, 40213
Satellite Outpatient Location
CALL: 966-4466

4604 Greenwood Road, 40258
Southwest Satellite Outpatient Location
CALL: 937-8640

Gateway Rehab Hospital

315 E. Broadway, 40202
CALL: 315-8300

James Graham Brown Cancer Center

529 South Jackson Street, 40202
Services and programs for the diagnosis and
treatment of cancer and cancer-related

diseases. Basic and clinical research,
education and support.

www.kycancerprogram.org
CALL: 562-4369

Jewish Hospital

200 Abraham Flexner Way, 40202
Hand and Microsurgery, Heart and Lung
Institute, Neuroscience Center, Occupational
Medicine (UniComp), Organ
Transplantation, Outpatient Care Center,
Plastic and Aesthetic Surgery, Primary Care,
Rehab Medicine Senior Care.
CALL: 587-4011

Norton Audubon Hospital

One Audubon Plaza Drive, 40217
CALL: 636-7111

Norton Hospital

200 E. Chestnut Street, 40202
Spine Center, Brain/Neurosurgery,
Oncology Unit, Magnetic Resonance
Imaging, Diabetes Unit, Cardiopulmonary
Rehabilitation, Psychiatric Clinic.
CALL: 629-8000

Norton Southwest Hospital

9820 Third Street Road, 40272
Cardiac Rehabilitation, Laser Eye Surgery,
CHAMPUS Resource Center. Prime Time
provides special services for seniors.
CALL: 933-8100

Norton Suburban Hospital

4001 Dutchman's Lane, 40207
CALL: 893-1000

University of Louisville Hospital

550 S. Jackson Street, 40202
Level 1 Trauma Center, Adult Burn Unit,
Heart Stat Team, Bone Marrow Transplant
Program, Oncology Unit, Magnetic
Resonance Imaging, Senior Friends provides
social and educational groups, newsletter,

discounts and special services for hospital patients.

www.uoflhealthcare.org

CALL: 562-3000

Veterans Administration Medical Center

800 Zorn Ave., 40206

Preventative Medicine Unit, Diabetic Care Unit, Geriatric Evaluation Unit, Rehabilitation Prosthetics, Outpatient units include ophthalmology (eye), otolaryngology (Ear, Nose, and Throat), audiology (hearing), and speech pathology.

CALL: 287-4000

**CARE FOR PHYSICALLY OR
MENTALLY IMPAIRED ADULTS**

Adult Day Care Programs Health Model

Health model programs have nurses on staff daily.

Almost Family (RI) Adult Day Center

3403 Breckenridge Lane, Suite C, 40220

Serves Jefferson County residents in home care providing personal care aides, homemakers and companies. Also provides transportation services.

www.almost-family.com

Adult day centers with transportation

M-F 8:00- 5:00

CALL: 893-1661

3403 Breckenridge Lane, Suite C, 40220

CALL: 896-1444

4028 S Third St, 40214

CALL: 366-5777

Cerebral Palsy School of Louisville

Mattingly Center, Inc. Foundation

1520 Baxter Avenue, 40205

Supports for community living and/or quality day services.

CALL: 451-6200

Elderserve, Inc.

Elder Club ADHC

631 S 28th St, 40211

Health care management, assistance with aids to daily living, medication management, socialization, a concentrated individualized activity schedule and more; Age 55 and over, a need for services and a successful assessment. KIPDA, Medicaid and private pay

CALL: 776-3066

**Fern Creek-Highview United Ministries
Adult Day Center**

7502 Tangelo Drive, 40228

State licensed health facility that provides day program aimed at allowing individual to remain in home rather than be institutionalized - nursing services, personal care, activities, nutrition, entertainment, intergenerational, etc.

Individuals over 60 years of age who should not be home alone but not necessarily needing a nursing home.

www.fchum.org

CALL: 239-7431

GuardiaCare, Inc.

Adult Day Health Services

215 W Breckenridge St, 40203

Age 50 + with physical limitations or dementia.

www.guardiacare.org

CALL: 585-9949

Highlands Community Ministries

Adult Day Health Center

2000 Douglass Blvd., 40205

Supervised care for adults who are frail, disabled and/or elderly.

CALL: 459-4887

Kaleidoscope

Younger Adult Day Center #2

10330 Bunsen Way

Jeffersontown, KY 40299

Serving mentally or physically disabled individuals.

www.kaleidoscopeservices.org

CALL: 459-1662

Sacred Heart Village

Daybreak Adult Day Center

2120 Payne St, 40206

www.shvonline.org

CALL: 895-5228

Share Care of Louisville

Active Day Center

3795 Poplar Level Road, 40213

Specializing in mentally or developmentally disabled individuals, as well as Alzheimer's.

CALL: 479-8802

South Louisville Community Ministries

Adult Day Center

4100 Southern Parkway, 40214

CALL: 368-7989

Southwest YMCA

Adult Day Program

2800 Fordhaven Road, 40214

www.ymca.louisville.org

CALL: 933-9622

Adult Day Care Programs Social Model

Social model programs do not have nurses on staff daily.

ETA Adult Day Center

724 S. 44th Street, 40211

CALL: 776-7656

Ideal Care, Inc.

Day care & In-home sitter service.

The Corinthian

Family care home-full time residential.

1702 Gardiner Lane, 40205

CALL: 456-0811 (for both facilities)

Multi-Purpose

Community Action Agency

New Beginnings Adult Day Center

PO Box 307

Shelbyville, KY 40066-0305

CALL: 1-502-633-9205

Tri-County

Community Action Agency

Caring Adult Day Center

1015 Dispatchers Way

LaGrange, KY 40031

CALL: 222-1349

Wesley Manor Retirement Community

Senior Day Center

5012 E. Manslick Rd., 40219

Also offers a program specifically designed for persons with early stage

Alzheimer's/dementia

www.wesleymanorretirement.com

CALL: 969-3277

Day Centers For Homeless Persons

Jefferson Street Baptist Community at Liberty

800 E. Liberty St., 40204

Day center for 50 persons.

CALL: 585-3787

St. John's Center

700 E. Muhammad Ali Blvd, 40202

Day Center for homeless men. Must have proof of free and clear of TB disease.

www.stjohncenter.org

CALL: 568-6758

Geriatric Care Managers

Agencies who work with families and individuals experiencing problems in finding, accessing, and maintaining needed services, and caregiver support services.

Care Check-Geriatric Case Management
1114 Flat Rock Road, 40245
www.allaboutcare4seniors.com
CALL: 244-2273

Eldercare Planning of KY LLC
6008 Brownsboro Park, 40207
CALL: 326-5656

GuardiaCare, Inc.
GuardiaCare Care Management Services
215 W. Breckinridge St., 40203
Fee-based care management services
including one-time comprehensive
consultation or an on-going service plan.
CALL: 585-9949

Jewish Family & Vocational Services
3587 Dutchman's Lane, 40205
Older adults services.
www.Jfvs.com
CALL: 452-6341

Kinnett Care
4010 Dupont Circle, Ste., 303, 40207
Nursing care, personal care, homemaking,
transportation, errands.
www.horizonsmedical.com
CALL: 721-9990

Luken Associates
5110 MacIntosh Ave., LaGrange, KY 40031
Helps families make informed decisions
about placing a loved one in a long term
care facility. Publisher of Navigating Along
the Road to Recovery.
www.lukenassociates.com
CALL: 222-2065

Parker-Conte Associates
10343 Linn Station Road, 40223
CALL: 426-1811

Practical Care (Formerly CareAll Home solutions)
2120 Newburg Road, 40205
CALL: 452-9644

Wunsch
2321 Lime Kiln Lane, 40222
CALL: 423-0909

**Home Health, Personal Care & Home
Management Agencies**

Almost Family
3403 Breckenridge Lane, Ste. C, 40220
Serves Jefferson County residents in home
care providing personal care aides,
homemakers and companions. Also
provides transportation services.
CALL: 893-1661

Assurance Home & Convalescent Care
451 Baxter Avenue, Ste. 105, 40204
Reminders, personal care, transportation, errands,
housekeeping, laundry, bathing and dressing
assistance, meal preparation. Bonded, insured,
screened, and trained care givers.
CALL : 540-5240

Baptist East Home Health Agency
6420 Dutchmans Pkwy, Ste 360, 40215
Medicaid Waiver provider. Nursing care,
personal care, therapy, homemaking.
CALL: 454-5656 or 1-800-248-0289

Care Network
161 Chenoweth Lane, 40207
Personal and nursing care, homemaking, transportation.
www.carenetwork-evaspaid.com
CALL: 719-6600

Caring For You, Inc.
4010 Dupont Circle, Ste. 223, 40207
Personal care, homemaking, transportation.
CALL : 893-2790

Caretenders And Almost Family, Inc.
4139 Cadillac Court, Ste. 100, 40213
Medicaid Waiver Program, nursing care,
therapy, personal care, and homemaking.
www.almost-family.com
CALL: 238-5150

**Center for Accessible Living
Personal Care Attendant Program**
305 W. Broadway, Ste. 200, 40202
For adults age 18 and over who have at least two non-functional limbs and who are capable of managing the program. Also, peer support and counseling. Staff speaking American Sign Language available.
www.calky.org
CALL: 589-6620; 1-502-564-6930 (Office of Aging Services-long distance call)

Comfort Keepers
4113 Oechsli, 40207
Provides non-medical in-home care and companion services.
CALL: 326-0020

Easy Living In-home Care
4229 Bardstown Rd., Ste. 104, 40218
Quality senior care, private duty personal care, homemaking, and transportation. Affordable services.
CALL: 491-1440

**Eden Terrace of Louisville
Reminiscence Neighborhood**
901 Blankenbaker Parkway, 40243
Respite and personal care.
www.sunriseseniorliving.com
CALL: 244-4244

ElderServe, Inc.
411 E Muhammad Ali Blvd., 40202
CALL: 587-8673
Custom Care Home Services - Serves KIPDA HomeCare Program clients in Jefferson County. Also serves private pay clients, 7 days/wk, around the clock.
CALL: 583-8012

Extended Care, Inc.
PO Box 1046
Bardstown, KY 40004
Serving Jefferson County residents in home care providing homemakers, companions, and personal care aides.
CALL: 348-1584 or 1-800-844-1583

Gentiva Health Care
710 Executive Park, 40207
Skilled services and home health aide services for clients in 8 counties.
www.gentiva.com
CALL: 895-4213 or 1-800-825-0945

Help Care Inc.
P.O. Box 91740, 40202
Therapy, personal care, homemaking, and transportation.
CALL: 493-8009

Helping Hands Companion Care Inc.
8011 New LaGrange Rd., Ste. 2, 40222
Homemaking, transportation, and errands.
CALL: 426-9783

**Highlands Community Ministries
Outreach Program for Older Adults**
1230 E. Breckinridge, 40204
Refer sitters and companions.
CALL: 584-3834

Housecall Home Healthcare
512 Executive Park, 40207
Diabetic nurse educator, full complement of rehabilitation specialists.
CALL: 893-0356

Home Instead Senior Care
Affordable companionship and non-medical home care, errands and shopping for the elderly. Caregivers are screened, bonded and insured. Transportation services for ambulatory elderly in Louisville and surrounding counties. One-on-one escort service for medical appointments, shopping, social events, etc.
East: 4610 Taylorsville Rd, Ste 100, 40220
CALL: 515-9515 or 1-866-886-6831
South: 1512 Crums Lane, Ste 103, 40216
CALL: 448-1511 or 1-866-311-1549

Homewatch
10324 Amberwell Park Road, 40241
At home living assistance.
CALL: 327-7740

Interim Healthcare Services, Inc
908 Dupont Road, 40207
Nursing care, therapy personal care,
homecare, errands, Medicaid Waiver.
www.interimhealthcare.com/louisvilleky
CALL: 897-2255

**Jewish Family and Vocational Services
Life Care, Inc.**
3587 Dutchmans Lane, 40205
Medicaid Waiver provider
CALL: 452-6341

Kentuckiana Nursing Service
2210 Meadow Drive, 40218
CALL: 540-1482

**Kentuckiana Regional Planning and Development
Agency (KIPDA) - HomeCare Program**
11520 Commonwealth Dr., 40299
Determines eligibility and provides case
management for HomeCare Program. For adults
age 60 and over at risk of nursing home
placement. Free or sliding scale fee for services
based on income.
CALL: 266-5571 (Intake) or 266-6084

KYANA Senior Services
Provides assistance with estate or moving sales
when a senior moves to a different home.
CALL: 459-1515

Lifeline Homecare, Inc.
300 W. Dixie Hgwy.
Elizabethtown, KY 42701
CALL : 1-270-360-8227

Marie Humphries Nursing Registry
3703 Taylorsville Rd., Ste., 118, 40220
CALL: 458-1709

Maxim Health Care
9300 Shelbyville Road, 40222
In-home non-medical care services.
CALL: 426-4454

MD2U
8902 Denington Dr, 40222
Primary care physician, nursing care –
makes housecalls.
www.MD2U.net
CALL: 327-9100

**Practical Care Solutions (formerly
CareAll Solutions)**
138 Evergreen Rd, Ste 206, 40243
Personal care, homemaking, transportation,
companionship, meal preparation, case
management of care needs in any living
situation. Bonded and insured.
CALL: 244-8446
2120 Newburg Rd, 40205
CALL: 452-9644

Right At Home
3043 Breckenridge Lane, 40220
In-home care and assistance to seniors and
individuals with disabilities throughout greater
Louisville, surrounding counties, and Southern
Indiana. Trained, insured, and bonded caregivers
for a variety of caregiving needs.
www.rightathomeky@bellsouth.net
CALL: 479-9800

SpectraCare Home Health, Inc.
9000 Wessex Place, 40222
CALL: 429-5500

Smooth Transitions
601 Briar Hill Road, 40206
Consulting/assistance for seniors and adult
children with all aspects of moving or
downsizing. A step-by-step workbook for a
smooth transition can be purchased for \$13.
www.movingforseniors.com
CALL: 894-8845

Southern Home Care
4229 Bardstown Road, 40218
CALL: 499-7324

Spaid Nursing Service

1941 Bishop Lane, Ste 102, 40218
 Provide companionship services and skilled nursing services to patients in the comfort of their home 24 hours a day/7 days a week. Sitters, Certified Nursing Assistants, KY Licensed Practical Nurses or Registered Nurses. Long-term care insurance and worker's compensation insurance accepted.
www.spaidnursing.com
CALL: 637-5474 or 1-800-480-0785

Veterans Administration Medical Ctr.

800 Zorn Avenue, 40206
 Home and community based services for veterans. Inpatient hospice and respite care. Inpatient and Out-patient palliative care. Support, counseling, and information for caregivers of veterans with chronic or terminal diseases.
CALL: 895-3401

Visiting Nurse Homecare

101 W. Chestnut St., 40202
 Medicaid Waiver program.
CALL: 584-2456

VNA Nazareth Home Care

1850 Bluegrass Avenue, 5th flr., 40215
 Provides skilled nursing, health aides, physical therapy, occupational therapy, speech therapy, medical social work, Personal care, homemaking, transportation.
CALL: 366-6055

COMPLAINTS AND CONSUMER PROTECTION

Consumer Protection**Better Business Bureau**

844 S. Fourth St., 40203
 Issues reports to consumers requesting information on a particular firm. Handles consumer complaints and offers arbitration program to resolve disputes. Provides information on charitable solicitations.

www.bbbkyin.org

CALL: 583-6546

Funeral and Memorial Society of Greater Louisville (Funeral Consumer Alliance)

P.O. Box 5326, 40255-0236
 Non-profit organization dedicated to protecting a consumer's right to preplan meaningful, dignified, and affordable funeral arrangements. Minimum lifetime membership fee.
CALL: 451-3386

Louisville Metro Office for Aging and Disabled Citizens

810 Barret Ave., 40204
 Provides information for individuals or agencies on access requirements under the Americans with Disabilities Act.
CALL: 574-6249

Kentucky Board of Embalmers and Funeral Directors

PO Box 324
 Crestwood, KY 40014
 Licenses embalmers, funeral directors and funeral establishments. Answers consumer questions and concerns about ethical practices.
CALL: 241-3918

Kentucky Office of Insurance

P.O. Box 517
 Frankfort, KY 40602-0517
 Provides regulation, information and resources about all insurance matters.
CALL: 1-800-595-6053 or 1-800-462-2081 (TTY)

KY Office of the Attorney General Consumer Protection Division

8911 Shelbyville Road, 40222
 1034 Capital Center Drive
 Frankfort, KY 40601
 Mediates disputes over most consumer products and services. Mediates billing disputes. Provides consumer protection and

assistance with fraudulent business practices. Regulates the funeral industry. Regulates cemeteries. Mediates consumer complaints. Pre-need funeral contracts must by law be registered with the Consumer Protection Division. Consumers may call to verify that their plan has been registered.
CALL: 429-7134; or Shively office: 447-4160; or 1-888-432-9257

Discrimination

Equal Employment Opportunity Commission (EEOC)

600 Martin Luther King Jr. Pl., 40202
Handles complaints of employment discrimination that violates Federal Law (age, sex, race, religion, national origin, equal pay and Americans with Disabilities Act).
CALL: 582-6082 or 1-800-872-3362

Kentucky Commission on Human Rights

332 W. Broadway, Ste 700, 40202
Handles complaints of violations of State Civil Rights Legislation in the areas of employment, housing and public accommodations.

CALL: 595-4024; 595-4084 (TDD)

Louisville Metro Human Relations Commission

410 W. Chestnut St. Ste. 300A, 40202
Handles complaints of violations of city/county Civil rights legislation in areas of employment, housing and public accommodations. Coordinates relief efforts on behalf of victims of discrimination who have been abused, harassed, or suffered property loss/damage.

www.loukymetro.org

CALL: 574-3631; 574-4332 (TDD)

National Association for the Advancement of Colored People (NAACP)

1245 Catalpa Court, 40211
Assists persons who have been discriminated against primarily in employment. Also assists with other discrimination issues.
CALL: 776-7608

US Department of Housing and Urban Development (HUD)

Kentucky State Office

601 W. Broadway, 40202

Handles complaints of housing discrimination that violate Federal Law.

CALL: 582-5252 or 1-800-669-9777

Legal Problems

Access To Justice Legal Helpline for Older Kentuckians

400 Old Vine St. #203

Lexington, KY 40507

CALL: 1-800-200-3633

Lawyer Referral Service

600 W. Main St., 40202

Referrals for persons seeking a lawyer.

CALL: 583-1801

Legal Aid Society

425 W. Muhammad Ali Blvd., 40202

Assists low-income persons with civil matters.

CALL: 584-1254

Louisville Bar Association

Call-A-Lawyer

Offers general legal guidance to inquiries, no attorney-client relationship will be established. Ball from 6 to 8 p.m. on the third Tuesday of each month to speak anonymously to a volunteer attorney.

CALL: 583-1801 or 583-5314 (Bar Assoc.)

Medicaid And Medicare Rights And Complaints

See the Government And Community Programs section for information.

Neighborhood Problems, Unsafe Housing And Safety Hazards

Louisville Metro – MetroCall 311 or 574-5000

601 W. Jefferson St., 40202

To report unsafe conditions in the Louisville Metro and Jefferson County, such as unsafe housing, trash, sewage problems, traffic control signals and other safety hazards.

CALL: 311 or 574-3333 (voice) or 574-4091 (TDD)

Department of Neighborhoods

400 S. 1st St., 40202

A variety of programs including assistance to residents with problem resolution in their neighborhoods.

CALL: MetroCall 311; or 574-3380

Nursing Home Complaints And Problem Resolution For Residents

Long Term Care Ombudsman

Catholic Charities

2911 S. Fourth St., 40208

Investigates complaints and helps nursing home residents resolve problems. Operates certified volunteer program in area nursing homes to promote quality care for all residents.

CALL: 637-9786

Kentucky Long Term Care Ombudsman Program – CHR Bldg.

275 E. Main Street

Frankfort, KY 40621

CALL: 1-800-372-2991 (Toll Free)

**Department of Community Based Services
Alternate Care Team**

908 West Broadway, 40203

Investigates complaints of nursing home abuse, neglect and exploitation.

CALL: 595-4236 or 595-4803

**Kentucky Cabinet for Health Services
Division of Licensing and Regulation**

275 E. Main Street

Frankfort, KY 40621

Inspects, rates and regulates nursing homes. Enforces minimum standards. May transfer nursing home residents whose care needs are not met. May close facilities that fail to correct violations.

CALL: 595-4958 or 1-502-564-2800 (Long distance call)

COUNSELING AND MENTAL HEALTH SERVICES

Drug and Alcohol Dependency Treatment

Bluegrass Pleasant Grove Counseling Ctr.

5330 S. 3rd St., Ste 234, 40214

Outpatient counseling center for substance abuse.

CALL: 361-1200

COPES - Council on Prevention and Education: Substances

845 Barret Avenue, 40204

Alcohol and drug prevention training; referrals for alcohol and drug abuse treatment.

CALL: 583-6820

Jefferson Alcohol & Drug Abuse Center (JADAC)

600 S. Preston St., 40202

Detox, residential treatment, outpatient counseling, and family education and support groups.

CALL: 583-3951

The Morton Center

1028 Barret Avenue, 40205
Outpatient treatment for substance abuse.
Family involvement and support.
www.themortoncenter.org

CALL: 451-1221

St. Vincent DePaul Society

703 E. St. Catherine St., 40203
Residential program for recovering alcoholics (women)

CALL: 589-6024 (women)

1034 S. Jackson St., 40203
Residential program for recovering alcoholics (men)

CALL: 584-2480 (men)

Talbot House

520 W. St. Catherine St., 40203
Short-term detox and treatment for alcoholic men.

CALL: 587-0669

**Hospital Inpatient And Outpatient
Treatment, Mental Health And
Dependency**

**Baptist Hospital East
Center for Behavioral Health**

4000 Kresge Way, 40207
Inpatient geriatric psychiatry unit. Outpatient drug and alcohol dependency treatment.

CALL: 896-7105

**Our Lady of Peace
A Service of Jewish Hospital and St.
Mary's Healthcare**

2020 Newburg Rd, 40205
Individual, group and family counseling ;
education; crisis intervention. 24-hr
telephone counseling, referrals.

CALL: 451-3333

**Our Lady of Peace
Older Adult Partial Hospital Program**

Intensive psychiatric care on an out-patient basis; help with depression, anxiety, grief, hopelessness. Holistic geriatric treatment service; supportive services for families; drug and alcohol dependency treatment. Inpatient, outpatient & partial hospital programs available.

CALL: 451-3330

**Central State Hospital
Adult Psychiatric Treatment Unit**

10510 LaGrange Rd., 40223
Residential treatment program for persons 18 years of age or older with mental and emotional problems.

CALL: 253-7000

**Seven Counties Services, Inc.
Crisis & Information Center**

24 hour telephone counseling; suicide prevention hot line, crisis intervention, and human services information and referrals 1-800-221-0446 (toll free for the State of Kentucky)

CALL: 589-4313 (voice) or 589-4259 (TTD)

Ten Broeck Hospital

1405 Browns Lane, 40207
Inpatient and outpatient services for treatment of alcohol and drug dependency.

CALL: 896-0495

8521 Old LaGrange Rd., 40242
Inpatient and outpatient services including geriatric drug counseling.

**CALL: 426-6380 Louisville
1-800-866-8876**

**University of Louisville Hospital
Emergency Psychiatric Services**

545 S. Jackson St., 40202
Emergency psychiatric services. Emphasis is on evaluation, crisis intervention, and referrals.

**CALL: 562-3000 (Main Operator)
Psychiatric Outpatient Services**

550 S. Jackson St., 40202
Offers individual and group therapy.
www.uoflhealthcare.org
CALL: 852-5866

**Veterans Administration
Medical Center**

800 Zorn Avenue, 40206
Inpatient and outpatient psychiatric services
for veterans. Homeless Program services
chronically mentally ill, homeless.
CALL: 895-3401

Outreach And Counseling Services

American Red Cross

510 E. Chestnut St. 40202
Helps veterans age 60 and over, and widows
of veterans.
CALL: 589-4450

**Baptist East Home Health Agency
Home Health Agency**

6420 Dutchmans Lane, St. 360, 40205
In-home mental assessments, intervention,
counseling, and education.
CALL: 454-5656

**Baptist Hospital East
Counseling Centers**

4000 Kresge Way, 40207
Individual, group, family and marital
counseling. Special classes on coping with
grief, divorce and stress. Open 24 hours.
CALL: 896-7105 (24 hrs)

Bridgehaven

950 S. First St., 40203
Psychosocial rehabilitation services for
adults with mental illness with impaired
ability to work and/or manage daily
activities.
www.bridgehaven.org
CALL : 585-9444

Center for Accessible Living

305 W. Broadway, Ste. 200, 40203
Peer support and counseling for disabled
persons.
CALL: 589-6620 (Voice) or 589-6690 (TTD)

**Center for Women & Families
Rape Relief Center**

P.O. Box 2048, 40203
Assistance and counseling for rape and sexual
assault victims and their families. 24-Hour
Crisis Line.
CALL: 581-7273 (Voice) or 581-7267 (TTD)
Counsel on Mental Retardation

Family Friends Program

1146 South 3rd St., 40203
An intergenerational program that matches
mature volunteers (age 55 +) with families
who have a child with disabilities (age 16
and under).
www.councilonmr.org
CALL: 584-1239

ElderServe, Inc.

411 E. Muhammad Ali Blvd., 40203
Counseling and services for persons age 60
and over that live in the service area.
CALL: 587-8673

ElderServe, Inc.

Oak And Acorn Intergenerational Ctr.
631 S. 28th St., 40210
Counseling and support services for frail and
disabled persons age 60 and over in the
service area.
CALL: 778-7418

**Family and Children First, Inc.
Administrative Office**

2303 River Road, 2nd Floor, 40206
Family, individual and marital counseling.
Workshops and groups. In-home
assessments. Sliding fee scale.
CALL: 893-3900
Eastern Jefferson County Team

209 Executive Park, 40207
CALL: 895-4671
New Albany Team
2818 Grantline Road
New Albany, IN 47150
CALL: 944-6120
Southwest Jefferson County Team
833 Valley College Road, Ste 1, 40272
CALL: 995-3161
West Louisville Team
703 S. 31st. St., 40211
CALL: 776-4200

**Highlands Community Ministries
Outreach Program For Older Persons
(HOPOP)**

1230 E. Breckinridge, 40204
Counseling for persons age 60 and over who
live in the service area.
CALL: 584-3834 or 585-3824

**Hospice and Palliative Care of Louisville
The Bridges Center**

3532 Ephraim McDowell Drive, 40205
Provides individual and family counseling,
groups, programs and related services for
persons coping with loss.
CALL: 456-5451 or 1-888-345-8197

Jewish Family and Vocational Services

3587 Dutchman's Lane, 40205
Individual, couple, family and child therapies,
counseling, crisis intervention, divorce
mediation, group workshops and seminars.
Case management services. Sliding fee scale.
CALL: 452-6341

**Kentuckiana Regional Planning and
Development Agency**

KIPDA Area Agency on Aging
11520 Commonwealth Dr., 40299
Family Caregiver Support Program: Refer to
contractors providing counseling and support
groups for family caregivers of persons aged
60 and over and grandparents aged 60 or older

raising grandchildren. Benefits Counseling:
Information on eligibility and requirements.
CALL: 266-6084

Kling Center

219 W. Ormsby Avenue, 40203
Counseling and services for persons age 60
and over that live in the service area.
CALL: 636-3424

**Ministries United of South Central
Louisville (MUSCL)**

1207 Hart Avenue, 40213
Counseling and services for persons age 60
and over that live in zip codes 40213, 40217,
40219 and 40229.
CALL: 363-9087

Senior Citizens East, Inc.

4224 Shelbyville Road, 40207
Counseling and support services for frail and
disabled persons age 60 and over.
CALL: 896-2316

**Seven Counties Services, Inc.
Developmental Services Division**

3717 Taylorsville Road, 40220
Family support services, staffed residences
and adult day habilitation for persons with
mental retardation or other developmental
disabilities.
CALL: 459-5292

Corporate Offices

101 W. Muhammad Ali Blvd., 40202
Community mental health center providing
behavioral health, alcohol, drug and
developmental disability services.
**CALL: 589-1100 (voice) or 1-800-264-
8799 (toll free voice); or 589-4259 (TDD)
or 1-877-589-4259 (toll free TDD)**

South Louisville Community Ministries

4803 Southside Dr., 40214
Counseling and support services for persons
age 60 & over.
CALL: 367-6445 (Office)

Southwest Community Ministries
10936 Dixie Highway, 40272
Serves zip codes 40258, 40272 and part of
40177
CALL: 935-0310

United Crescent Hill Ministries
150 S. State St., 40206
Counseling and support services for persons
age 60 & over.
CALL: 893-0346

**University of Louisville
Psychology Clinic**
University of Louisville, 40292
Psychological testing and counseling; pain
control; biofeedback program.
CALL: 852-6782

Visiting Nurse Association
101 W. Chestnut St., 40202
Counseling and nursing services for persons
experiencing mental health/medical
problems. In-home intervention.
CALL: 584-2456

**Walnut Street Baptist Church
Lifecare Counseling Center**
1143 S. Third St., 40203
Counseling and ministry for all adults.
CALL: 581-1258

Wellspring
1382 S. 3rd St., 40208
Rehabilitation and support services for
persons with schizophrenia or other major
mental illnesses.
www.wellspring-house.org
CALL: 637-4361

CRIME AND PERSONAL SAFETY

Adult Protective Services

**Adult Protective Services
Cabinet For Health And Family Services
Dept. For Community Based Services**
908 W. Broadway, 7 West, 40203
Investigates allegations of abuse, neglect or
exploitation of persons age 18 & over.
Provides case management service. Works
with law enforcement agencies to protect
abused, neglected or exploited adults.
**CALL: 595-4803 (24-hour hotline); or
1-800-752-6200**

Crime And Abuse Response, And Victim Assistance

**Crimes Against Seniors Squad
Louisville Metro Police Department**
633 West Jefferson Street, 40202
This Unit investigates crimes against seniors
65 years of age and older. These crimes are
against seniors because of their age. They
have been scammed, financially exploited,
abused, or neglected by a caregiver. The
CASS also conducts prevention
presentations to members of the community.
CALL: 574-2278

**Louisville Metro Police Department
Crime Prevention Offices**
For all non-emergency calls & for
BlockWatch information call:
1st Division
416 N. 29th St., 40212
CALL: 574-7167
2nd Division
3419 Bohne Avenue, 40211
CALL: 574-2478
3rd Division
7219 Dixie Highway, 40258
CALL: 574-2135

4th Division

1340 S. Fourth Avenue, 40213

CALL: 574-7010

5th Division

2301 Douglass Blvd., 40205

CALL: 574-7636

6th Division

4711 Progress Road, 40218

CALL: 574-2187

7th Division

7201 Outer Loop, 40219

CALL: 574-2133

8th Division

200 Juneau Drive, 40243

CALL: 574-2258

Office of the Commonwealth's Attorney**30th Judicial Circuit****Victim Advocacy Unit**

Commonwealth's Attorney's Office

514 W. Liberty, 40202

Provides information and support services at the Circuit Court level to victims of felony crimes.

CALL: 595-2340

County Attorney's Senior Team (CAST)**Jefferson County Attorney's Office**

600 W. Jefferson St., 2nd flr., 40202

Provides advocacy to crime victims.

CALL: 574-6336

Center for Women & Families**Rape Crisis Program**

P.O. Box 2048, 40248

Assistance and counseling for rape and sexual assault victims and their families. 24-hour crisis line.

CALL: 581-7273 (voice); 581-7287 (TDD)

Spouse Abuse Center

923 S. 2nd St., 40203

Sees abuse victims in the hospital, helps victims through legal system, provides child care, answers crisis phone calls.

CALL: 581-7200 or 581-7222

West Louisville Campus

4303 W. Broadway, 40211-3122

CALL: 775-6408

ElderServe, Inc.**Emergency Crisis Response Team (ECRT)**

Short-term emergency shelter and home care services for seniors (age 60+) who are experiencing abuse, neglect, or exploitation as a result of crime. 24-hour referral.

The Senior Crime Victim's Advocacy Program

411 E. Muhammad Ali Blvd., 40202

Provides transportation to court and assistance to victims of violent crime, domestic violence, elder abuse, robbery, sexual assault, financial and fraud abuse.

CALL: 587-8673

Jefferson County Sheriff's Department

531 Court Place, 40202

CALL: 574-5400

Partner 911 Cell phone program.

Free cell phones (only 911 calls allowed) for those at risk. Call to get a phone or donate a phone.

CALL: 574-5195 (Cell Phone Pgm)

Emergency And Transitional Shelter**American Red Cross**

510 E. Chestnut St., 40202

Provides shelter to victims of disaster or home fire.

CALL: 589-4450

Center for Women & Families**Spouse Abuse Center**

923 S. 2nd St., 40203

Shelter for women and their children living in abusive family situations. Sliding scale fees.

CALL: 581-7222

Choices Inc. – Transitional Shelter

800 E. Liberty St., 40204

Provides transitional beds for homeless women. Two locations in the Phoenix Hill area. Norma's House and Maryjane Toney House choices@bluegrass.net

CALL: 585-3780

ElderShelter Network

2911 South 4th St., 40208

Transitional housing (no more than 60 days) as a part of moving to permanent safe housing for seniors aged 65+ experiencing abuse, exploitation or neglect.

CALL: 637-9786 ext 136

Genesis House

8311 Preston Highway, 40219

15 Transitional beds for homeless veterans.

CALL: 964-7147

Harmony House

15 Transitional beds for veterans and 5 transitional beds for non-veterans.

CALL: 964-7147

Haven House

129 E. Court Avenue

Jeffersonville, IN 47130

Provides short term housing.

CALL: (812) 284-3373

House of Ruth

607 E. St. Catherine, 40203

Residential program for up to 10 homeless HIV persons. Case management, drug counseling, advocacy.

www.houseofruth.net

CALL: 587-5080

Jefferson Street Baptist Center

733 E. Jefferson St., 40202

Transitional shelter and help with permanent housing for men with mental illness. Day shelter for men and women.

CALL: 584-6543

Adult Protective Services**Cabinet For Health And Family Services**

908 W. Broadway, 7 West, 40203

Provides protective services including assistance with emergency placement for abused, neglected or exploited adults.

CALL: 595-4803; or 1-800-752-6200

New Beginnings for Women

1261 S. Brook St., 40202

Recovery house for women who have been incarcerated.

CALL: 634-4252

Rhonda's Another Chance

710 S. 31st Street, 40211-1411

Transitional housing for single women.

CALL: 776-8830

Salvation Army**The Center of Hope**

831 S. Brook Street, 40203

Provides shelter to men, women and families in emergencies. Small fee charged.

CALL: 625-1170

Seven Counties Services, Inc.**Crisis & Information Center**

24 hour telephone counseling; suicide prevention hot line, crisis intervention, and human services information and referrals.

CALL: 589-4313 (voice) or 589-4259 (TTD); 1-800-221-0446 (toll free, 24-hrs)

St. Vincent de Paul Center

1015 S. Preston St., 40203

Provides shelter to men, women and families. Small fee charged. Six program sites.

CALL: 584-2480

The Healing Place for Men

1020 W. Market St., 40202

Accommodations for men's transitional recovery; overnight emergency beds; and recovery programs for substance abusers. (Recovering Alcoholics)

www.thehealingplace.org

CALL: 584-6606

The Healing Place for Women

1607 W. Broadway, 40203

Provides recovery beds and transitional housing. (Recovering Alcoholics)

www.thehealingplace.org

CALL: 568-1268

Volunteers of America
Shelby Men's Shelter
1436 S. Shelby, 40217
Shelter to men with mental illness diagnosis.
24 hr. crisis intervention, case management.
Fee charged after income established.
www.voaky.org
CALL: 636-0742

Wayside Christian Mission
808 E. Market St., 40206
Provides shelter to families, single men and
women age 18 & over.
www.waysidechristianmission.org
CALL: 584-3711

Wellspring
P.O. Box 1927, 40201
1382 S. 3rd St., 40208
Transitional and permanent supervised
shelter and apartments for mentally ill and
dual diagnosis. Sliding scale fees available.
CALL: 637-4361

YMCA of Greater Louisville
Chestnut Street Branch
930 W. Chestnut St., 40203
Provides long term shelter to men age 18 &
over. Sliding fee scale.
CALL: 587-7405

Guardianship

Mental Inquest and Disability Division
Jefferson County District Court
600 W. Jefferson Street, Rm. 317, 40202
CALL: 595-3261

Guardianship Services
KY Cabinet for Families & Children
908 W. Broadway, 40203
State Guardianship service is the last resort
for disabled adults needing
guardianship/conservatorship.
CALL: 595-4052

GuardiaCare, Inc.
215 W. Breckinridge St., 40203
Surrogate decision-maker on behalf of the
adult concerning finances, housing, medical
care, or the ability to enter into contracts.
For adults age 60 and over, and disabled
adults.
CALL: 585-9949

EDUCATIONAL OPPORTUNITIES

Adult And Continuing Education Programs

American Red Cross
Classes in first aid, safety and health.
510 E. Chestnut St., 40202
CALL: 589-4450

Jefferson County Public Schools
Vocational, adult enrichment, and G.E.D.
(high school diploma equivalency) classes.
www.ged4you.com

Ahrens Learning Center
546 S. First St., 40202
CALL: 485-8636

DuValle Learning Center
3610 Bohne Ave., 40211
CALL: 485-8735
Information **CALL: 485-7400**

**Kentuckiana Regional Planning and
Development Agency (KIPDA)**
Family Caregiver Support Program
11520 Commonwealth Dr., 40299
We offer family caregiver training programs
and training for employees who are also
caregivers of seniors over age 60.
CALL: 266-6084

St. Augustine Learning Center
1310 W. Broadway, 40203
CALL: 584-5463

Cooperative Extension Office
UofK/Kentucky State University
810 Barret Avenue, 40204
CALL: 569-2344

Leisure Services

United Crescent Hill Ministries
150 S. State Street, 40206
Offers travel and learning opportunities for people 50 and over. Call for schedules and more information.
CALL: 893-0346

Wilkerson Learning Center
5601 Johnstontown Road, 40272
CALL: 485-8556

Books And Library Services

Audio Studio for the Reading Impaired
See Services for Blind or Visually Impaired for information.

Louisville Free Public Library
Main Library
301 York Street, 40203
Provides print and non-print materials; reference services; public programs; and Bookmobile (Call for locations where the bookmobile will stop). Provides large print books and magazines, magnifying glasses, book holders and books.
CALL: 574-1611

Books-To-You Homebound Program
Books, magazines, audiocassettes are delivered to homebound persons.
CALL: 574-1603

Talking Book Library
Taped reading materials are mailed to persons with visual, physical, or reading disabilities. Special tape players are provided. Applications require a doctor's signature.
CALL: 574-1625

Branch Libraries - CALL: 574-1611

Bon Air
2816 Del Rio Place, 40220
Crescent Hill
2762 Frankfort Avenue, 40206
Fern Creek
5725 Bardstown Road, 40291
Highlands-Shelby Park
1250 Bardstown Road, 40204
Iroquois
601 Woodlawn Avenue, 40215
Jeffersontown
10631 E. Watterson Trail, 40299
Middletown
200 N. Juneau Drive, 40243
Okolona
7709 Preston Highway, 40219
Portland
3305 Northwestern Parkway, 40211
Shawnee
3912 W. Broadway, 40211
Shively-Newman
3920 Dixie Highway, 40216
Southwest Regional
10375 Dixie Highway, 40272
St. Matthews/Eline
3940 Grandview Avenue, 40207
Western
604 S. 10th Street, 40203
Westport Community
8100 Westport Road, 40222

Recordings for the Blind and Dyslexic
See Services for Blind section for information.

Colleges, Universities And Seminaries

Jefferson Community & Technical College
Jefferson Technical Campus
727 W. Chestnut, 40203
CALL: 231-5333
109 E. Broadway, 40202
Tuition remission program for Kentucky residents age 65 & over. Associates

degrees, diplomas & certificates in academic & technical programs.

CALL: 231-5333

South West

1000 Community College Drive, 40272

CALL: 231-5333

Bellarmine University

2001 Newburg Road, 40205

Tuition reduction for persons age 65 & over.

Discount on continuing education classes.

CALL: 452-8131

Elderhostel

Educational program for students 55 and older; open to both commuters and out-of-towners.

CALL: 452-8161

Veritas

Membership program for students 55 and older; classes last 6 weeks. Fee: \$65

CALL: 452-8374

Louisville Presbyterian Theological Seminary

1044 Alta Vista Road, 40205

Lectures and programs on religious topics.

Credit courses on biblical and theological studies.

CALL: 895-3411

Metroversity

109 E. Broadway, 40202

Offers programs to enrich a student's college life.

CALL: 897-3374

Southern Baptist Theological Seminary

2825 Lexington Road, 40280

Lectures, programs and music recitals.

Credit courses on biblical and theological studies for lay persons.

CALL: 897-4011

University of Louisville

University of Louisville, 40292

Tuition remission for Kentucky residents age 65 & over. Continuing studies program

for adults. Persons who wish to enroll in special programs should contact the Admissions Office.

CALL: 852-6525

EMERGENCY SERVICES

In addition to services listed, some community ministry programs provide assistance for needy persons in Jefferson County - you must live in the service area.

Emergency Food

Baptist Fellowship Center

1351 Catalpa St., 40211

Assistance to residents in the Parkland area.

By appointment only.

CALL: 774-2734

Cathedral of the Assumption

443 S. 5th Street, 40202

CALL: 582-2971

Dare to Care Food Bank Main Office

5803 Fern Vally Road, 40228

Dare to Care, Inc. has emergency food distribution centers throughout Jefferson County, all locations are not listed here. For your area distribution center and details about the program.

CALL: 966-3821 (Main Office)

Some locations:

Bethlehem Baptist Church

5708 Preston Highway, 40219

CALL: 964-4384

Fairdale Area Community Ministries

10616 W. Manslick Rd., Fairdale KY 40118

CALL: 367-9519 or 366-2142

Highlands Community Ministries Individual and Family Assistance Program

1140 Cherokee Road, 40204

CALL: 451-3695

Jefferson Street Baptist Center

733 E. Jefferson St. 40202

CALL: 584-6543

Jeffersontown Area Ministries

10617 Taylorsville Rd., 40299

CALL: 267-1055

Neighborhood House

201 N. 25th St. 40212

www.nhky.org

CALL: 774-2322

Neighborhood Visitor

9104 Westport Road, 40242

CALL: 426-2824

Newburg Community Center

4810 Exeter Avenue, 40218

CALL: 458-5353

Franciscan Shelter House

748 S. Preston Street, 40203

CALL: 589-0140

Highlands Community Ministries

German Paristown

Senior Adult Nutrition Program

1094 E. Kentucky St., 40204

CALL: 635-6445

Louisville Commodities Supplemental Feeding Program

1616 Rowan Street, 40203

Eligibility criteria must be met to qualify for food commodities.

CALL: 595-3031

Plymouth Community

Renewal Center

1626 W.Chestnut St. 40203

Assistance to residents of the Russell neighborhood.

CALL: 583-7889

Salvation Army

The Center of Hope

831 S. Brook St. 40203

CALL: 625-1170

Society of St. Vincent

Open Hand Kitchen

1029 S. Preston, 40203

CALL: 584-2480

Sts. Simon and Jude Church

4335 Hazelwood Ave. 40215

Assistance to residents of neighborhood. Must visit South Louisville Community Ministries first.

CALL: 367-8888

The Healing Place

1020 W. Market Street, 40202

CALL: 584-6606

The Lord's Kitchen

2732 S. 5th Street, 40208

CALL: 634-1665

Wayside Christian Mission

822 E. Market Street, 40206

Serves 3 meals a day to persons of all ages.

CALL: 584-3711

Emergency Security Services

These services offer 24-hour emergency response calls to police, ambulance, or family in case of emergency situations.

ADT Security Systems

943 S. 1st. St. 40203

CALL: 589-1239

All-In-One Security, Inc.

ADT Companion Services

6708 Shepherdsville R.d, Ste 2B

Louisville, KY 40228

www.allinonesecurity.net

CALL: 966-3737

Jewish Family & Vocational Service

Lifeline Personal Response Service

CALL: 452-6341

Lifeline

Personal Response Service

CALL: 1-877-419-5565

Senior Citizens East

Lifeline Personal Response Service

CALL: 895-2805

Emergency Financial Assistance**American Red Cross****Louisville Area**

510 E. Chestnut St. 40202

Disaster assistance; assistance to military and their families.

American Red Cross – Winterhelp

Provides emergency heating assistance to low-income families and families in crisis who are without heat or are in immediate danger of being without heat and have exhausted all other possible sources of help.

Apply by calling American Red Cross Winterhelp.

CALL: 589-4450

Eastern Area Community Ministries

11700 Main St., Middletown, KY 40253

www.eacm@bellsouth.net

CALL: 426-2824

Fairdale Area Community Ministries

10616 W. Manslick Road, 40118

Serves zip codes 40118 and part of 40219.

CALL: 367-9519

Fern Creek-Highview United Ministries

5920 Bardstown Road, 40291

Serves zip codes 40291 and 40228.

CALL: 493-9100

Help Office

425 S. 2nd St. (Christ Church Cathedral)

Assists residents of zip codes 40203 and 40208.

CALL: 637-6441

Highlands Community Ministries

1140 Cherokee Road, 40204

Serves zip codes 40205 and part of 40204.

CALL: 451-3695

Jefferson Street Baptist Chapel

733 E. Jefferson St. 40202

CALL: 584-6543

Louisville Gas & Electric (LG&E)

P.O. Box 32010, 40232

Conducts energy audits of homes and recommends ways to improve energy efficiency. Small fee charged.

CALL: 1-800-251-7808

Assistance to pay for heating and utility bills.

LG&E Customer Service Centers:

4917 Dixie Highway

4121 Shelbyville Road

701 S. 9th Street

4424 Outer Loop

311 W. Chestnut Street

Helps customers work out payment plans for heat and utility bills they cannot afford.

Open 8:00 a.m. to 5:00 p.m. Monday through Friday (except major holidays).

CALL: 589-1444

For help with termination notices, LG&E will leave your service on for 30 days when the Kentucky Department for Community Based Services certifies you as eligible.

CALL: 595-4238

Louisville Metro Human Services**Family Assessment Support Services**

810 Barret Avenue, 3rd Flr., 40204

Provides emergency financial assistance for shelter expenses for eligible persons. This program provided through Neighborhood Place locations.

CALL: MetroCall 311 or 574-5000

Ministries United of South Central**Louisville (MUSCL)**

1207 Hart Avenue 40213

Serves zip codes 40213, 40217, 40219 and 40229.

CALL: 363-9087

Neighborhood Place

One stop locations where individuals and families may receive services that include: health services, school-related services, financial and housing assistance and child and adult welfare services. See Government and Community Programs for locations.

Salvation Army**The Center of Hope**

831 S. Brook St. 40203

CALL: 625-1170

Shively Area Ministries

1867 Farnsley Road, 40216

Serves zip code 40216

CALL: 447-4330

Sister Visitor Program

22335 W. Market St. 40212

Serves zip codes 40203, 40211 and 40212.

CALL: 776-0434

**Southeast Associated Ministries
(SEAM)**

6500 Six Mile Lane, 40218

Serves zip codes 40218, 40220.

CALL: 499-9350

South Louisville Community Ministries

4803 Southside Drive 40214

Serves zip codes 40208 south of U of L, 40209, 40214 and 40215.

CALL: 367-6445

Southwest Community Ministries

10936 Dixie Highway, 40272

Serves zip codes 40258, 40272 and part of 40177.

CALL: 935-0310

St. Matthews Area Ministries (St. MAM)

201 Biltmore Rd. 40207

Serves zip code 40207

neighborhoodlink.com/louisville/stmam

CALL: 893-0205

United Crescent Hill Ministries

150 S. State Street 40206

Serves zip code 40206

CALL: 893-0346

Walnut Street Baptist Church

220 W. St. Catherine Street, 40203

Assists residents of Old Louisville.

CALL: 589-5290

West Louisville Community Ministries

P.O.Box 2676, 40201-2676

Serves zip codes 40210, 40211, 40212 and part of 40203.

CALL: 778-2815

**Emergency Repairs, Weatherization, And
Assistance**

The following agencies offer emergency services to correct dangerous conditions in your home.

**Louisville Metro Housing & Community
Development**

745 W. Main, Ste., 300, 40202

Provides energy-related and house repairs.

Four programs, income guidelines apply: 1) cold alleviation for people cited by The Office of Inspections, Permits, & Licenses. 2) weatherization – repair or replace furnace or hot water heater. (Renters can apply). 3) Emergency repair (furnace, AC, sewer, water, gas lines, IF health hazard. 4) Home repair (interior & exterior.) Must be resident of Jefferson County.

CALL: 574-3107

New Directions Housing Corporation

1000 E. Liberty, 40204

Performs crisis repairs and some weatherization. Must be age 55 or over, handicapped or disabled. Must be resident of Louisville. Sliding scale fee.

CALL: 589-2272

Project Warm

1252 South Shelby Street, 40203
 Performs in-home energy management training, advanced air sealing for low income, elderly, handicapped or disabled persons. Provides plastic covering for interior windows for elderly & disabled, who need assistance.
CALL: 636-9276

Louisville Metro Community Action Partnership Summer Heat Relief Program/Heater Program

1200 S. Third St., 40203
 Provides emergency heating or cooling equipment. Eligibility based on medical need and income.
CALL: 574-1157

EMPLOYMENT

Employment Services

Kentuckiana Works One Stop Career Ctr.
 NIA Center, Ste., 100, 2900 W. Broadway, 40211
CALL: 574-4100

CGM Services, Inc. (Louisville Diversified Services)
 410 W. Chestnut St., Ste., 900, 40203-2326
 Provides vocational support for adults with mental retardation through vocational services & small business operations.
www.ldsinc.org
CALL: 581-0658

Center for Women & Families Creative Employment Project
 927 S. 2nd St.
 Assistance with vocational education and financial counseling for survivors of domestic violence and sexual assault
CALL: 581-7200

Louisville Metro Community Action Agency Foster Grandparent Program

1200 S. 3rd St. 40203
 Low-income persons age 60 & over work 20 hrs per week with special needs children. Foster grandparents receive a tax-free stipend.
CALL: 574-1157

Kelly Services

220 W. Main St. Ste 110 40202
 Places persons age 55 and over in jobs at all skill levels.
CALL: 585-2171
 9200 Shelbyville Road 40222
CALL: 425-7131

Kentucky Cabinet for Workforce Development Branch

600 W. Cedar St.
 Provides employment services for persons 55 & older.
CALL: 595-4762

Louisville Urban League

1535 W. Broadway 40203
 Employment search assistance, Computer training available,
CALL: 585-4622

Salvation Army Welfare Department

831 South Brook St. 40203
 Assists shelter residents with employment search.
CALL: 625-1170

Senior Community Service Employment Program

AARP Foundation
 600 W. Cedar St. 40202
 Offers interim job training to persons age 55 & over whose income meets Dept. of Labor guidelines.
CALL: 584-0309

Employment Training

Jefferson County Public Schools Adult and Continuing Education

546 S. 1st. St. 40202

Offers Lifelong Learning Classes in various locations throughout Jefferson County.

CALL: 485-4300

Kentucky Office for the Blind

8412 Westport Rd. 40242

Vocational Rehabilitation Services.

Comprehensive case management services for blind and visually impaired persons.

Vocational counseling and rehabilitation.

Related vision aids and equipment. Living skills and personal adjustment training.

CALL: 429-4460

Seven Counties Services

Vocational Alternatives

758 S. 1st St. 40202

Assists individuals with mental illness or emotional problems to prepare, obtain & maintain jobs in the community.

CALL: 589-8540

Dept. of Education/Office of Vocational Rehabilitation

401. W. Chestnut St. Ste 100 40202

Provides work evaluation, guidance, counseling, training and other services to persons who are vocationally handicapped due to various disabilities. Branch office located throughout Jefferson County.

CALL: 595-4173

Unemployment Compensation

Dept. for Employment Services

Division of Unemployment Insurance

600 W. Cedar St. 40202

CALL: 595-4762

5800 Fern Valley Rd. 40228

CALL: 595-4187

FOOD

Food Stamps

Department for Community Based Services 908 W. Broadway, 40203

Income based program. Broadway office has information about qualifying and locations for accessing food stamps.

CALL: 595-4238

Louisville Commodities Supplemental Feeding Program

1616 Rowan Street, 40203

Eligibility criteria must be met to qualify for food commodities.

CALL: 595-3031

Plymouth Community Renewal Center

1626 W. Chestnut Street, 40203

CALL: 583-7889

Home Delivered Meals

Eastern Area Community Ministries

11700 Main St., Middletown, KY 40253

www.eacm@bellsouth.net

CALL: 244-6141

Highlands Community Ministries Outreach Program for Older Adults (HOPOP)

1230 E. Breckinridge St. 40204

Serves residents of the Highlands.

CALL: 584-3834

Louisville Metro Nutrition Services

810 Barret Ave. Room 260 40204

Call if you live in a neighborhood not served by other agencies or if you don't know which agency to call. Volunteer drivers always needed.

CALL: 574-MEAL (574-6325)

Senior Citizens East, Inc.
Dinners to Your Door
4224 Shelbyville Rd. 40207
www.srcitizenseast.org
CALL: 896-2316

South Louisville Community Ministries
4803 Southside Drive 40214
CALL: 367-6445

Southwest Community Ministries
10936 Dixie Highway 40272
Choice of noon or evening meal.
CALL: 935-0310

United Crescent Hill Ministries
150 S. State St. 40206
Serves resident of the Crescent Hill area.
CALL: 893-0346

Nutrition Sites

The Louisville Metro Nutrition Program
Promotes health through improved nutrition. Meals are catered to each center. Reservations are required one day in advance. All locations are not listed, some senior centers and adult day centers are also nutrition sites, for other locations and information:
CALL: 574-6325

Avenue Plaza
400 S. 8th Street, 40203
CALL: 574-4369

Beechmont Community Center
205 Wellington, 40214
CALL: 367-2373

Dosker Manor
413 E. Muhammad Ali Blvd., 40202
CALL: 587-8673

Fairdale Center
10616 W. Manslick Road
Fairdale, KY 40118
CALL: 361-7730

Fern Creek High School
9115 Fern Creek Road, 40291
CALL: 485-8165

HCM Senior Center
2005 Douglass Blvd., 40204
CALL: 584-3834

Hillebrand House
1235 S. Third Street, 40203
CALL: 636-1453

Jewish Community Center (Kosher)
3600 Dutchmans Lane, 40205
CALL: 459-0660

Kling Center
219 W. Ormsby Ave., 40203
CALL: 636-3424

Metro East
(Christ Lutheran Church)
9212 Taylorsville Road, 40299
CALL: 797-5767

Neighborhood House
201 N. 25th Street, 40212
CALL: 774-2322

Oak & Acorn
631 S. 28th Street, 40211
CALL: 778-7418

Okolona/Wilderness Road
8111 Blue lick Road, 40219
CALL: 964-5151

Pleasure Ridge Park High School
5901 Greenwood Road, 40258
CALL: 485-8550

Presbyterian Community Center
701 S. Hancock, 40203
CALL: 584-0201

Shawnee Community Center
607 S. 37th Street, 40211
CALL: 775-5268

Shawnee High School
4018 W. Market Street, 40212
CALL: 776-7415

Shively Center
3901 Wayside Drive, 40216
CALL: 778-2361

Sun Valley
6505 Bethany Lane, 40272
CALL: 933-0535

UCHM Senior Center
150 S. State St., 40206
CALL: 963-0346

Watson-Powell
1836 Heafer Avenue, 40223
CALL: 244-7610

West Buechel
3705 Bashford Avenue, 40218
CALL : 473-7152

Zion-East Audubon
1301 E. Burnett Avenue, 40217
CALL: 635-5610

RURAL COUNTIES
Multi-Purpose Community Action
Agency (Bullit, Spencer, Shelby)
CALL: 502-633-6371

Tri-County Community Action Agency
(Henry, Oldham, Trimble)
CALL: 502-222-1349 ext. 210

GERIATRIC EVALUATION AND TREATMENT

Jewish Hospital - 5 West Medical Surgery
217 E. Chestnut St., 40202
An inpatient hospital center providing comprehensive evaluation and a carefully planned system of care. After discharge, nursing staff monitors patient progress for six months.
CALL: 587-4456

**University of Louisville Geriatric
Medicine Center**
Ambulatory Care Building
530 S. Jackson St., 3rd Flr., 40202
Geriatric evaluation and treatment programs.
Geriatric primary care physicians.
CALL: 852-1806

GOVERNMENT AND COMMUNITY PROGRAMS

Black Lung Retirement Benefits
Department of Workers Claims
Perimeter Park West, Bldg. C
1270 Louisville Road
Frankfort, KY 40601
Federal program that provides for payment of medical expenses relating to the treatment of miner's black lung disease if black lung benefits have been awarded. Benefits will be awarded if the agencies determine that the coal miner was disabled from working or died as a result of black lung disease.
CALL: 1-502-564-5550 (toll call)

Neighborhood Place
One stop locations where individuals and families may receive services that include: health services, school-related services,

financial and housing assistance and child and adult welfare services.

First Neighborhood Place at Thomas Jefferson Middle
4401 Rangeland Road, 40219-5496
CALL: 962-3160

Neighborhood Place at 810 Barret
810 Barret Avenue, 40204
CALL: 574-6638

Neighborhood Place Bridges of Hope
1411 Algonquin Pkwy., 40210-2305
CALL: 634-6050

Neighborhood Place Newburg Health Center (Satellite Site)
4810 Exeter Avenue
CALL: 458-0778

Neighborhood Place Liberty High School
3307 East Indian Trail
CALL: 962-5660

Neighborhood Place Northwest at Shawnee High School
4018 W. Market St. 40212
CALL: 485-7230

Neighborhood Place of Greater Cane Run Area
3410 Lees Lane, 40216
CALL: 485-6810

Neighborhood Place Satellite Site
908 W. Broadway, 1st Floor, 40203
CALL: 595-4575

Neighborhood Place South Central
4255 Hazelwood Avenue 40
CALL: 485-7130

Neighborhood Place Ujima at the DuValle Education Center
3610 Bohne Avenue, 40211
CALL: 485-6710

South Jefferson Neighborhood Place (Fairdale Site)
1000 Neighborhood Place, 40118
CALL: 363-1424

South Jefferson Neighborhood Place (Valley High Site)
10200 Dixie Highway, 40272
CALL: 485-7310

Handicapped Parking Permits

CALL: 574-5700 (All branches)

Jefferson County Clerk:

Central Branch

7505 Outer Loop, 40228
T, W, Th, F – 8:30 a.m. – 4:30 p.m.
Monday 8:30 a.m. – 6:30 p.m.

Dixie Branch

4919-F Dixie Hwy Kmart Plaza, 40216
T, W, Th, F – 8:30 a.m. – 4:30 p.m.
Monday 8:30 a.m. – 6:30 p.m.

Downtown Branch

531 Court Place, 40202
Mon. – Friday, 8:30 a.m. – 4:30 p.m.

East Government Center

200 Juneau Drive, 40243
T, W, Th, F – 8:30 a.m. – 4:30 p.m.
Monday 8:30 a.m. – 6:30 p.m.

Jeffersontown Branch

10420 Watterson Trail, 40299
M, T, W, F – 8:30 a.m. – 4:30 p.m.
Thursday 8:30 a.m. – 6:30 p.m.

West Branch

3131 W. Broadway, Ste 100, 40211
M, W, Th, F – 8:30 a.m. – 4:30 p.m.
Tuesday 8:30 a.m. – 6:30 p.m.

Westport Plaza Branch

9455 Westport Road, 40222
M, T, Th, F – 8:30 a.m. – 4:30 p.m.
Wed. 8:30 a.m. – 6:30 p.m.

For handicapped parking signs for residences.

CALL: MetroCall 311 or 574-5000

Medicaid And Medicare

MEDICAID AND MEDICARE

For specific information contact:

Medicare 1-800-234-5772 (toll free)

Medicaid 595-4238

OR www.medicare.gov

OR www.cms.hhs.gov (Centers for Medicare and Medicaid Services)

Medicaid (Kentucky Medical Assistance Program)

Medical care and services program for many low-income people. For further information and to determine eligibility call:

Cabinet for Health And Family Services

Dept. for Community Based Services

908 W. Broadway, 4th Flr. West, 40203

CALL: 595-4238

For Medicaid complaints call:

595-4259 or 595-4483

Medicaid Waiver Programs

Can provide medicaid coverage for seniors to help them stay in their homes. To qualify you must meet nursing facility level of care criteria and medicaid resource eligibility. Must have a Dr's order. Contact the local Medicaid office for information.

CALL: 595-4238

Qualified Medicare Beneficiary Benefits (QMBs)

Department for Community Based Services

908 W. Broadway, 4th Flr. West, 40203

Help with Medicare part A & B premiums.

CALL: 595-4238

Medicare

Federal health insurance program for people age 65 or older, or people of any age with permanent kidney failure and certain

disabled people. Local Social Security offices take applications for Medicare and provide information of the program.

Basically, there are two parts to the Medicare program – Part A helps cover inpatient hospital care and other related inpatient services. Part B helps cover doctor visits, outpatient hospital services, homehealth and other medical services not covered under Part A. For information on other services, such as Part D prescription drug coverage, please contact Medicare:
CALL: 1-800-234-5772 (toll free) or

Main Office

601 West Broadway, 40202

CALL: 582-6690

TDD: 582-5517

East Office

10434 Shelbyville Road, 40223

CALL: 425-8629

TDD: 244-9767

West Office

3133 West Broadway, 40211

CALL: 775-5709

TDD: 582-5527

For Medicare complaints:

Complaints and appeals are reviewed by the Peer Review Organization (PRO) – a group of doctors and other health care professionals who review healthcare services for quality, appropriateness, and necessity. Kentucky residents call:

Health Care Excel – Beneficiary helpline.

1951 Bishop Lane, 40218

CALL: 1-800-288-1499 (toll free)

Social Security

Social Security:

Provides a number of benefits to eligible workers and their families, such as retirement, disability, survivor's, and dependent benefits. Apply at the local Social Security Administration Office.

Supplemental Security Income (SSI):

Supplemental income for applicants who are 65 or older, blind or disabled, and meet income and resource guidelines. You must apply at the local Social Security Administration office. SSI recipients are also eligible for Medicaid benefits. Apply for both, Social Security and SSI at one of the the Social Security District Offices:

East Office

10434 Shelbyville Road, 40223

CALL: 425-8629

TDD: 244-9767

West Office

3133 West Broadway, 40211

CALL: 775-5709

TDD: 582-5527

Main Office

601 W. Broadway, 40202

CALL: 582-6690

TDD: 582-5517

To set up an appointment or replace a Social Security card call:

1-800-772-1213 (toll-free)

TDD: 1-800-325-0778

Railroad Retirement Benefits

Railroad Retirement Board

629 South 4th Avenue, 40202

Benefit program for former railroad employees and their dependents. To apply, contact: Railroad Retirement Board

Theatre Bldg., Room 301

CALL: 582-5208

Veterans Benefits

A variety of benefits for veterans and families of veterans. Benefits include, pensions, medical care, disability compensation for service-connected disabilities, loans, insurance, prescriptions, drug and alcohol dependency treatment, and burial payments.

Veterans Administration Regional Office

CALL: 1-800-827-1000 (toll-free)

Assistance with appeals that go before the Veterans Administration

Veterans of Foreign Wars (VFW)

State Service Office

545 South Third Street, Rm 120, 40202

CALL: 582-5840

Home Energy Assistance Program

Low Income Home Energy Assistance Program - LIHEAP Subsidy Program

Provides benefits to help families pay for heating costs during the winter months. Available to low-income households that meet eligibility requirements.

LIHEAP Crisis Assistance Program

Provides benefit vouchers for those who are within 4 days of running out of fuel; have received a disconnect/past due notice from LG&E; or an eviction notice if utilities are included in rent.

To apply for either program contact:

Louisville Metro Community Action Partnership (CAP)

1200 S. Third St., 40203

CALL: 574-1157

CAP East District

Newburg Community Center

4810 Exeter Ave., 40218

CALL: 574-1270

CAP South District

Southwest Government Center

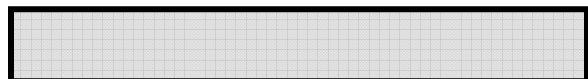
7219 Dixie Hgwy., 40258

CALL: 574-1272

CAP West District

3308 Chauncey Ave., 40211

CALL: 574-127



HEALTH CENTERS AND CLINICS

Louisville Metro Health Department

400 E. Gray St., 40202

Provides planning and preventive health services for well persons.

CALL: 574-6520

Locations:

Newburg Community Health Center

4810 Exeter Avenue, 40218

CALL: 458-0778

Highview Health Center

7201 Outer Loop, 40228

CALL: 231-1459

Middletown Clinic

200 Juneau Dr., 40243

CALL: 245-1074

Family Health Centers, Inc.

2215 Portland Avenue, 40212

CALL: 774-8631

Family Health Center-Dixie

7219 Dixie Highway, 40258

CALL: 995-5051

Family Health Center-East Broadway

914 E. Broadway Ste, 100, 40204

CALL: 583-1981

Family Health Center-Fairdale

1000 Neighborhood Place, 40219

CALL: 361-2381

Family Health Center-Iroquois

4100 Taylor Boulevard, 40215

CALL: 366-4747

Phoenix Health Care for the Homeless

712 E. Muhammad Ali Blvd., 40202

CALL: 568-6972

Park DuValle Community Health Center

3015 Wilson Avenue, 40211

CALL: 774-4401

Park DuValle at City View

1015 W. Chestnut, 40203

CALL: 584-2992

Park DuValle at Newburg

2237 Hikes Lane, 40218

CALL: 479-8930

Park DuValle at Spencer County

311 Reasor Avenue

Taylorsville, KY 40071

CALL: (502) 477-2248

University of Louisville Hospital

Ambulatory Care Building – Family Medicine

550 S. Jackson Street, 40202

Outpatient hospital clinic provides service for low-income persons. Provides primary care and specialized medical care. Accepts insurance or sliding scale fee.

CALL: 562-6503

Visiting Nurse Association (VNA) clinics

CALL: 581-8755 (For schedule of clinics)

Specialty Health Clinics

Immunization Clinic Neighborhood Place

810 Barret Avenue, 40204

Flu vaccinations, foreign travel shots and vaccinations required by law.

CALL: 574-6680

Methadone Clinic

1448 S. 15th Street, 40210

Maintenance clinics for heroin and opiate addicted IV drug users.

CALL: 574-6414

Sexually Transmitted Diseases Clinic

850 Barret Avenue, Rm 301, 40204

Screening, diagnosis, treatment and counseling for sexually transmitted diseases.

CALL: 574-6699

Tuberculosis (TB) Clinic

Louisville Metro Health Department

400 E. Gray St., 40202

Screening, diagnosis and management of tuberculosis patients.

CALL: 574-6617

Veterans Administration Medical Center

Healthcare for Homeless Veterans
753 S. Shelby St., 40203
CALL: 583-3331

WINGS Clinic
550 S. Jackson St., 2nd Flr. (Ambulatory
Care Bldg.), 40202
HIV/AIDS out patient medical facility
providing medical, dental, & social services
for people with HIV.
CALL: 561-8844

Dental Care

**Kentucky Dental Association Denture
Access Program**
1940 Princeton Drive, 40205
Referral to private dentists for reduced cost
dentures.
CALL: 459-5373 or 1-800-292-1855

Family Health Centers-Dental Services
Family Health Center-Portland
2215 Portland Avenue, 40212
CALL: 774-8631
Family Health Center-Dixie
7219 Dixie Highway, 40258
Phoenix Health Care for the Homeless
712 E. Muhammad Ali Blvd., 40202
CALL: 568-6972

Park DuValle Community Health Center
Dental Services
3015 Wilson Avenue, 40211
CALL: 774-4401

**University of Louisville School of
Dentistry**
501 S. Preston Street, 40292
Provides dental care at reduced rates.
Provides denture access program jointly
administered by the School of Dentistry and
the Jefferson County Health Department.
CALL: 852-5096

WINGS Clinic
See the Specialty Health Clinics section for
information.

HOME REPAIRS, MODIFICATIONS, AND RAMPS

**Be careful about hiring people to work
around your home. Ask for references and
call the Better Business Bureau. Never pay
the person before services are completed and
call the police for support if you feel afraid or
threatened.**

General Repairs, Modifications, & Ramps

New Directions Housing Corporation
Repair Affair
1000 E. Liberty, 40204
Once a year program to repair houses for people age
60 and over, or people with disabilities. Must be a
homeowner and resident of Louisville and low-
income. Applications are taken in January each year.
CALL: 589-2272

AM RAMP
3501 Bridgegate Court, 40272
American Ramp Systems. Sales & rentals,
free home evaluations.
www.AmericanRamp.com
CALL: 396-9586; 1-800-649-5215

Center for Accessible Living
305 W. Broadway, Ste. 200, 40202
Builds ramps and modifications for
handicapped or disabled persons. Must be
resident of Jefferson County.
CALL: 589-6620

Senior Citizens Network, Inc.
4229 Bardstown Rd., Ste 118, 40218
Builds ramps and installs grab bars. All
types of modifications for handicapped or
disabled persons. General home repairs.

CALL: 451-4758 or 473-1771

HOME SERVICES

Louisville Gas & Electric (LG&E)

P.O. Box 32010, 40232

Conducts energy audits of homes and recommends ways to improve energy efficiency. \$15.00 fee.

CALL: 627-2274 or 589-1444

Personal Solutions

205 Northwestern Pkwy, 40212

Errand/concierge services.

www.personalrunner.net

CALL: 772-7085

Put It Together

Assembly of furniture, and other household items.

www.putittogether.biz

CALL: 552-4658; 905-2290

Senior Valets

13400 US Hwy 42, Ste. 210

Prospect, KY 40059

Services for non-medical help in the home.

Support for maintaining independence.

www.seniorvalets.com

CALL: 228-1484

Silver-Café Trading Co., LLC

7900 Ridgehurst Place, Ste. 2005, 40299

Online shopping for goods & services.

www.silver-café.com

CALL: 491-7267

Steve Norris

1200 Quaker Ct., 40214

Shopping and errand service. \$25/2hr trip.

CALL: 363-0847

R.F. Cleaning Service Assistance For The Elderly & Disabled

7107 Rainbow Dr., 40272

Cleaning service for low-income seniors and disabled persons.

CALL: 995-5604

University of Kentucky & Kentucky State Cooperative Extension Service – Jefferson County

810 Barret Avenue, 40204

Provides free publications on home improvements to increase energy efficiency.

<http://ces.ca.uky.edu/Jefferson>

CALL: 569-2344

HOSPICE AND PALLIATIVE CARE

Hospice Palliative Care of Louisville

3532 Ephraim McDowell Drive, 40205

Provides skilled nursing, pain management, pastoral counseling, social work services, volunteer visitors and bereavement counseling. 24 hour on-call service.

CALL: 456-6200

HOUSING OPTIONS

There are a number of apartments, assisted living and specialized care housing choices in Jefferson County. Many offer a range of locations, rents, and amenities.

Help Finding A Place To Live

Choices Housing Guide

Not all housing options are listed here. A more comprehensive list of housing options for seniors can be obtained by calling:

KIPDA (Kentuckiana Regional Planning and Development Agency) (see pg. 13)

CALL: 266-6084; 1-800-648-6056 (KY TDD) OR...

Catholic Charities

CALL: 637-9786 OR...
Christian Health Center
583-6533

Kling Center
219 W. Ormsby Avenue, 40203
Maintains referral list of available housing
for seniors.
CALL: 636-3424

Senior Citizens East, Inc.
4224 Shelbyville Rd., 40207
Maintains referral list of senior citizen
housing county-wide.
CALL: 895-2805

South Louisville Community Ministries
4803 Southside Dr., 40214
Maintains referral list of senior citizen housing.
CALL: 367-6445

Apartments For Senior Citizens

American Village
3700 W. Wheatmore Dr., 40215
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 368-1674

Avenue Plaza
400 S. 8th St., 40203
Apartments for persons who are elderly,
disabled or handicapped. Public housing;
rent is 30% of income.
CALL: 569-3780

Baptist Towers
1014 S. 2nd St., 40203
Apartments for age 62 & over, disabled or
handicapped. Some units with subsidized
rent.
CALL: 587-6632

Bishops Lane Plaza

4314 Bishops Ln., 40218
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 569-6626

Blairwood Apartments
9202 Linn Station Rd., 40222
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 426-0512

Brownsboro Hills Plaza
220 N. Clifton Ave., 40206
Retirement, skilled nursing/rehab.
www.brownsborohillsnursing.com
CALL: 895-3154

Brownsboro Park Retirement Community
2960 Goose Creek Rd., 40241
24-hr security, transportation for Dr. apts.
www.brownsboropark.net
CALL: 429-7700

California Square Apartments
1600 Garland Ave., 40210
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 589-2023

Cedar Grove Apartments
719 Cedar Grove Court, 40212-2153
CALL: 775-8149

Chapel House
945 S. 5th St., 40203
Apartments for persons age 62 & over.
Subsidized rent.
CALL: 585-5656

Chenoweth Woods
14005 Old Station Rd., 40245
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 245-6811

Christ the King Senior Housing

700 S. 44th St., 40211
Subsidized rent, elderly section 8.
CALL: 774-3349

Community Towers

2526 W. Madison St., 40211
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent. Also available are low rent houses in the area for persons age 62 & over.
CALL: 772-2589

Cornell Trace

9729 Cornell Trace Rd., 40241
www.baptisthomesinc.com
CALL: 326-9838

Devex Apartments

9912 Taylorsville Rd., 40299
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 267-5151

Dosker Manor

413 E. Muhammad Ali Blvd., 40202
Apartments for persons age 62 & over, disabled or handicapped. Rent based on income.
CALL: 574-3278

Dudley Square Patio Homes

Episcopal Church Homes
7504 Westport Rd., 40222
www.echky.org
CALL: 736-7800

Eden Terrace of Louisville

901 Blankenbaker Pkwy., 40243
Independent living and personal Care.
www.sunriseseniorliving.com
CALL: 244-4244

Elliot Park Place

650 S. 29th St., 40211
79 new, 1 or 2 bedroom apartment homes.
CALL: 889-7301

Fairington Apartments

5900 Fairington Dr., 40218
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 451-6620

Farmdale Towers

6440 Outer Loop, 40228
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 964-8422

Farmdale Towers II

6502 Vandre Ave., 40228
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent elderly section 8.
CALL: 964-8422

Flaget Apartments

4410 River Park Dr., 40211
Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent.
CALL: 776-7506

Friendship House

960 S. 4th St., 40203
Apts for age 62 & over, subsidized rent.
CALL: 585-5656

Gaslight Court

3600 Good Samaritan Way, 40299
Subsidized rent elderly section 8
CALL: 261-1745

H. Temple Spears Senior Housing

1515 Cypress St., 40210-1932
Subsidized rent elderly section 8
CALL: 776-7000

Hallmark Plaza (Wilart Arms)

1797 Wilart Ave., 40210
Subsidized rent elderly section 8
CALL: 772-2249

Highland Court Apartments

1720 Richmond Dr., 40205

Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 454-7395

Hillebrand House

1235 S. 3rd St., 40203
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 636-1453

J.O. Blanton House

850 W. Muhammad Ali Blvd. 40203
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 587-1259 or 587-8023

Knights of St. John Apartments

2100 St. John's Place, 40210
Subsidized rent elderly section 8
CALL: 776-9291

Lions Arms Apts. I & II

5920 Lions Arms Rd., 40216
Subsidized rent elderly section 8
CALL: 448-8839

Little Sisters of the Poor (Jeanne Jugan Apts.)

17 Audubon Place, 40217
Subsidized privately.
CALL: 636-2300

Lourdes Hall

735 Eastern Pkwy., 40217
Apartments for persons age 62 & over, disabled
or handicapped. Rent based on income.
CALL: 574-2626

Marion Manor

3391 Young Ave., 40211
Subsidized rent elderly section 202
CALL: 772-1222

Marion Manor II

3325 Young Ave., 40211
Subsidized rent elderly section 202
CALL: 772-6748

Masonic Home Village, Ltd.

3701 Frankfort Ave., 40207
76 Apt/Affordable Housing Units
CALL: 897-4907

Masonic Home Village II, Ltd.

240 Masonic Home Dr., 40207
27 Apts/Affordable Housing Units
CALL: 897-4907

Middletown Christian Village

11530 Herrick Lane, 40243
Retirement facility.
CALL: 254-1799

Mt. Lebanon Cedars

2223 Magazine St., 40211
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 778-6616

Noltemeyer Wynde

4500 Noltemeyer Wynde, 40217
Apartments for persons age 62 & over,
disabled or handicapped. Rent is 30% on
income.
CALL: 574-2626

Oxmoor Lodge Retirement Residence

8021 Christian Ct., 40222-9050
CALL: 425-2402

Ponder Creek Estates

620 Valley College Dr., 40272
On-site live-in manager. Meals, transportation.
www.pondercreekestates.com
CALL: 995-4010

Portland Plaza Apartments

3400 Portland Plaza, 40212
Apartments for persons age 62 & over,
disabled or handicapped. Subsidized rent.
CALL: 774-3200

Presbyterian Homes and Services

Louisville Campus
Westminster Terrace Retirement Centre

2116 Buechel Bank Rd., 40218
Retirement apts, 24 hr nursing, rehab, security systems, pastoral care, transportation.

CALL: 499-9383

Rose Anna Hughes Presbyterian Home

2120 Buechel Bank Rd., 40218

www.phsk.org

CALL: 499-9383

Puritan Apartments

1244 S. 4th St., 40203

Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent

CALL: 634-4731

Grand Avenue Apartments I

3813 River Park Dr., 40211

Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent

CALL: 776-0060

Shively Apartments

3105 Clinton Place, 40216

Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent

CALL: 447-1225

Russell Apartments

515 S. 18th St., 40203

CALL: 589-2272

Sacred Heart Village

2120 Payne St., 40206

Long-term care, skilled, adult day, personal care, rehab.

www.shvonline.org

CALL: 895-9425

Sacred Heart Village I

2110 Payne St., 40206

Subsidized rent 62 and older, section 202.

CALL: 895-6409

Sacred Heart Village II

2108 Payne St., 40206

Subsidized rent 62 and older, section 202.

CALL: 895-8085

Sacred Heart Village III

3101 Wayside Dr., 40216

Subsidized rent 62 and older, section 202.

CALL: 776-5004

St. Catherine Court

1114 S. 4th St., 40203

Apartments for persons age 62 & over, disabled or handicapped. Public housing; rent is 30% of income.

CALL: 574-3759

St. Matthias Unity Manor

2206 Dixie Highway, 40210

Elderly section 202, subsidized rent.

CALL: 778-5522

Shalom Towers

3650 Dutchman's Ln., 40205

Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent

CALL: 454-7795

South Crums Senior Housing

Cane Run Road, 40216

CALL: 619-2652

Stone Creek Lodge

9251 Stonestreet Rd., 40272

CALL: 935-5884

Spanish Cove

7915 Canonero Way, 40291

51 Apartments/Affordable Housing Units.

Subsidized rent elderly section 8.

CALL: 636-0771

St. John's Gardens

706 E. Muhammad Ali Blvd., 40202

Subsidized rent elderly section 8.

CALL: 589-2272

The Altenheim

936 Barret Ave., 40204

Nursing/rehab, assisted living.

www.thealtenheim.org

CALL: 584-7417

The Park View

2100 Millvale Rd., 40205

CALL: 451-0990

Treyton Oak Towers

211 W. Oak St., 40203

A life care community. Apartments with on-site health facility.

www.treytonoaktowers.com

CALL: 589-3211

Twinbrook Hotel Apartments

3525 Ephriam McDowell, 40205

CALL: 452-6331

Wellesley Apartments

327 W. Gaulbert, 40208

CALL: 447-1225

Woodbridge Apartments

1000 Glenridge Dr., 40242

Apartments for persons age 62 & over, disabled or handicapped. Subsidized rent

CALL: 423-1784

Yorktown Senior House

7200 National Turnpike, 40214

Subsidized rent elderly section 8.

www.yorktownseniorhouse.com

CALL: 364-0340

Alzheimer Care Facilities

Arden Courts Alzheimers Care

10451 Linn Station Rd., 40223

CALL: 423-8776

Barton House Alzheimers Care

6830 Overlook Drive, 40241

CALL: 423-7177

Christopher East Alzheimers Care

4200 Browns Lane, 40220

CALL: 459-8900

Eden Terrace Reminesence Neighborhood

901 Blankenbaker Pkwy., 40243

CALL: 244-4244

Episcopal Church Home

Memory Care Center Of Excellence

7504 Westport Rd, 40222

Personal care, nursing/rehab.

CALL: 736-7800

Harborside Rehab/Nursing Center

Dementia Unit

4604 Lowe Rd., 40220

CALL: 451-1401

Hurstbourne Care Ctr. Alzheimers Care

2200 Stony Brook Dr., 40220

CALL: 495-6240

King's Daughters & Sons Homes

1705 Stevens Ave., 40205

Nursing/rehab.

CALL: 451-7330

Nazareth Home Alzheimers Care

2000 Newburg Rd., 40205

CALL: 459-9681

Wesley Manor (Early Stages) Alzheimers Care

5012 East Manslick Rd., 40219

CALL: 969-3277

Continuum of Care Facilities

Brookside Senior Living

200 Brookside Dr., 40243

Certified continuing care community, medicare certified nursing facility.

www.sunriseseniorliving.com

CALL: 245-3048

Christian Health Center

920 S. 4th St., 40203

CALL: 583-6533

Episcopal Church Home

7504 Westport Rd., 40222

CALL: 736-7800

Harborside Rehab/Nursing Center

4604 Lowe Rd., 40220

CALL: 451-1401

Masonic Home Village
3701 Frankfort Ave., 40207
CALL: 894-0195

**Presbyterian Homes Of Louisville,
Westminster Terrace Retirement Centre**
2116 Buechel Bank Rd., 40218
www.phsk.org
CALL: 499-9383

Sacred Heart Village
2120 Payne St., 40206
CALL: 895-9425

Treyton Oak Towers
211 W. Oak St., 40203
CALL: 589-3211

Wesley Manor Retirement Community
5012 E. Manslick Rd., 40219
Continuum of care services, outings,
transportation, dining.
www.wesleymanorretirement.com
CALL: 964-3959 or 969-3277

Assisted Living Facilities

Atria Communities, Inc.
Elizabethtown
133 Heartland Dr.
Elizabethtown, KY 42701
CALL: 270-360-8001

Springdale
4501 Springdale Rd., 40241
CALL: 412-0222

Stony Brook
3451 S. Hurstbourne Pkwy, 40299
CALL: 499-1393
St. Matthews
120 S. Hubbards Ln., 40207
CALL: 896-1759

Beehive Homes of Smyrna Parkway
24-hr staff, 3 meals daily, handicap
accommodations, furnished units.
www.beehivehomes.com

8800 Smyrna Parkway, 40228
CALL: 966-9771

**Belmont Village Senior Living
Communities**
4600 Bowling Blvd., 40207
Personal care, unlimited transportation.
www.Belmontvillage.com
CALL: 721-7500

**Chapel House-Christian Care
Communities**
945 S. 5th St., 40203
Assistance with activities of daily living.
Skilled nursing, outpatient rehab, mobile
MD, wellness clinic, emergency call and
reminder service. Subsidized rent.

**Friendship House-Christian Care
Communities**
920 S. 4th St., 40203
Website and Phone for both locations:
www.ccc1884.org
CALL: 585-5656 (for both)

Franciscan Assisted Living
3625 Fern Valley Rd., 40219
Security staff, video surveillance, 3 meals daily
(special diet accommodations), transportation 3
day/wk, chapel, pets welcome, other services.
www.fscsc.org
CALL: 964-6913

Ponder Creek Estates
620 Valley College Dr., 40272
CALL: 995-4010

**Rose Anna Hughes Presbyterian Homes –
Presbyterian Homes of Louisville**
2116 Buechel Bank Rd., 40218
www.phsk.org
CALL: 499-9383

**Roy and Marguerite Karlen Assisted Living
Homes of Middletown Christian Village**
11530 Herrick Lane, 40243

Private suites, Lifeline emergency response service. Clerical services.

CALL: 254-1799; 338-2326

Stone Creek Lodge

9251 Stonestreet Rd., 40272

www.emeritus.com

CALL: 935-5884

The Altenheim

936 Barret Ave., 40204

CALL: 584-7417

The Corinthian (Ideal Care)

1702 Gardiner Ln., 40207

CALL: 456-0811

The Oaks

1010 Richwood Way, LaGrange, KY 40031

CALL: 222-3552

The Park View

2100 Millvale Road, 40205

Transportation for Dr. appts., kosher meals, rehab services, furnished units.

www.jhhs.org

CALL: 451-0990

Wesley Manor Retirement Community

5012 E. Manslick Rd., 40219

24-hr staff, security, licensed nurse, licensed alzheimer's/dementia care.

www.wesleymanorretirement.com

CALL: 969-3277

Public Housing and Rent Subsidies

Louisville Metro Housing Authority

420 S. 8th St., 40203

Accepts applications for public housing from persons age 62 & over, disabled or handicapped. Must have current local address.

CALL: 574-3400

Nursing Homes

Baptist Home East

3001 N. Hurstbourne Pkwy., 40241

Restorative & therapy services.

www.baptisthomesinc.com

CALL: 426-5531

Bashford East Health Care

3535 Bardstown Rd., 40218

CALL: 459-1400

Britthaven of Prospect

6301 Bass Rd., Prospect, KY 40059

Nursing/rehab.

CALL: 228-8359

Britthaven of South Louisville

9600 Lambourne Blvd., 40272

Nursing/rehab.

CALL: 935-7284

Brookside Senior Living

200 Brookside Dr., 40243

Retirement, personal care, nursing.

CALL: 245-3048

Brownsboro Hills Nursing Home

2141 Sycamore Ave., 40206

Nursing/rehab, short & long-term care.

CALL: 895-5417

Camelot Healthcare

1101 Lyndon Lane, 40222

Skilled nursing, LTC.

www.beverlycares.com

CALL: 425-0331

Christian Health Center

920 S. 4th St., 40203

Personal care, skilled care, intermediate care, nursing/rehab.

CALL: 583-6533

Christopher East Health Care

4200 Browns Lane, 40220

Nursing/rehab.
www.hcr-manorcare.com
CALL: 459-8900

Eastern Star Home
923 Eastern Star Court, 40204
CALL: 451-3535

Episcopal Church Home
7504 Westport Rd., 40222
Retirement, personal care, nursing,
Alzheimer's unit.
www.echky.org
CALL: 736-7800

Four Courts Senior Center
2100 Millvale Road, 40205
Assisted living, limited transportation.
CALL: 451-0990

Franciscan Health Care Center
3625 Fern Valley Rd., 40219
Assisted living, nursing, rehab, limited transportation.
www.fscsc.org
CALL: 964-3381

Friendship Manor
7400 West Highway 146
Pewee Valley, KY 40056
CALL: (502) 241-8821

Georgetown Manor Nursing and Rehab.
900 Gagel Ave., 40216
CALL: 368-5827

Good Samaritan Center
10617 Watterson Trail, 40299
www.good-sam.com
CALL: 267-7403

Hazelwood Center
1800 Bluegrass Ave., 40214
CALL: 361-2301

Hillcreek Manor

3116 Breckinridge Ln., 40220
www.beverlycares.com
CALL: 459-9120

Hurstbourne Care and Rehabilitation Centre
2200 Stony Brook Dr., 40220
www.hurstbournecarecenter.com
CALL: 495-6240

James S. Taylor Memorial Home
1015 Magazine Street, 40203
CALL: 589-0727

Jefferson Manor
1801 Lynn Way, 40222
CALL: 426-4513

Jefferson Place
1705 Herr Lane, 40222
Retirement, personal care, skilled nursing,
rehab.
CALL: 426-5600

Kings Daughters & Sons Home
1705 Stevens Ave., 40205
CALL: 451-7330

Klondike Manor Rehab & Nursing Ctr.
3802 Klondike Lane, 40218
www.seniorcarellc.com
CALL: 452-1579

St. Joseph Home for the Aged
Little Sisters of the Poor
15 Audubon Plaza Dr., 40217
CALL: 636-2300

Marian Home
3105 Lexington Rd., 40206
CALL: 896-3924

Masonic Homes of KY, Inc.
230 Masonic Homes Drive
Masonic Home, KY 40041
www.masonichomesky.com
CALL: 897-4907

Masonic Homes of KY, Inc. – Shelbyville
711 Frankfort Road, Shelbyville, KY 40066
www.masonichomesky.com
CALL: 633-3486

Meadows East Care & Rehab Center
2529 Six Mile Lane, 40220
CALL: 491-5560

Meadows South Care & Rehab Center
1120 Christland Rd., 40214
CALL: 367-0104

Meadowview Health & Rehab Center
9701 Whipps Mill Road, 40223
Nursing/rehab.
CALL: 426-2778

Mt. Holly Nursing Center
446 Mt. Holly Ave., 40206
www.beverlycares.com
CALL: 897-1646

Nazareth Home
2000 Newburg Road, 40205
Nursing/rehab. www.nazhome.org
CALL: 459-9681

Northfield Center for Health & Rehab
6000 Hunting Rd., 40222
CALL: 426-1425

Oaklawn Rehabilitation
13914 Shelbyville Road, 40245
www.oaklawnky.com
CALL: 245-0009

Parkway Medical Center
1155 Eastern Pkwy., 40217
CALL: 636-5241

Springhurst Pines (Parr's at Springhurst)
3101 N. Hurstbourne Pkwy., 40241-2208
Retirement, personal care, nursing.
www.baptisthomesinc.com

CALL: 412-3775

Harborside Rehab/Nursing Center
4604 Lowe Road., 40220
www.seniorcarellc.com
CALL: 451-1401

Regency Health Care Center
1550 Raydale Ave., 40219
www.seniorcarellc.com
CALL: 968-6600

Rockford Manor
4700 Quinn Dr., 40216
CALL: 448-5850

**Presbyterian Homes of Louisville -
Westminster Terrace**
2116 Buechel Bank Rd., 40218
www.phsk.org
CALL: 499-9383

Sacred Heart Village
2120 Payne St., 40206
www.shvonline.org
CALL: 895-9425

Spradling Rest Home
Personal Care Only.
726 S. Preston St., 40202
CALL: 585-2426

St. Matthews Manor
227 Browns Ln., 40207
Nursing/rehab.
www.beverlycares.com
CALL: 893-2595

Summerfield Health & Rehab Center
1877 Farnsley Rd., 40216
CALL: 448-8622

The Altenheim
936 Barret Ave., 40204
www.thealtenheim.org
CALL: 584-7417

Treyton Oak Towers
211 W. Oak St., 40203
CALL: 589-3211

Twinbrook Nursing Home & Rehab Center
3526 Dutchmans Ln., 40205
Retirement, skilled, intermediate care.
CALL: 452-6331

Wesley Manor Retirement Community
5012 E. Manslick Rd., 40219
Retirement, assisted living, personal care,
intermediate & skilled nursing, Alzheimer's unit.
www.wesleymanorretirement.com
CALL: 964-3959

INCOME AND FINANCIAL MATTERS

Financial Assistance For Crime Victims

Kentucky Crime Victims Compensation Board
115 Myrtle Avenue
Frankfort, KY 40601
Provides financial assistance to any person,
who is an innocent victim of a criminal act
or who suffered bodily or psychological
injury, to help pay medical expenses or lost
time from work. A surviving spouse, parent
or child may also file a claim if a crime
resulted in death.
CALL: 1-502-564-2290 (long distance call)

Assistance Preparing Tax Returns

Tax Payer Service Office of the Internal Revenue Service.

AARP
Assists persons 60 & over, disabled or
handicapped with preparation of tax
returns. Service is available Feb. 1 – April
15. For locations and information call Tax

Payer Service Office of the Internal Revenue
Service.
CALL: 572-2278

Assistance To Purchase Prescription Drugs

CALL: Area community ministries - Some
community ministries will assist persons
living in their zip codes service area. Or,
Kentuckiana Regional Planning and
Development Agency – 266-6084

Financial Management Services

Consumer Credit Counseling Service

Provides no charge budget counseling and
debt management; confidential, bonded and
insured. Also provides educational programs
on budgeting, credit and home ownership.
CALL: 1-800-355-2227

Community Support Program Seven Counties Services, Inc.

915 S. 3rd Street., 40203
Provides representative payee service
(financial management) to mentally disabled
clients of the agency to enable them to live
in the community.
CALL: 589-4313

Lawyer Referral Service

600 W. Main St., 40202
Referrals for persons seeking a lawyer to
manage financial affairs.
CALL: 583-1801

GuardiaCare Services

215 W. Breckenridge St., 40203
Provides representative payee service
(financial management) and guardianship for
adults age 60 & over and for disabled adults.
CALL: 585-9949

Property Tax Reduction

Property Valuation Administration
504 Fiscal Court Bldg., 40202
People 65 and older, or people who are totally disabled can qualify for the **Homestead Exemption**. Apply for the Homestead Exemption before July 31 of the year you turn 65. Proof of age is required.
CALL: 574-6380

Insurance And Long-Term Care
Insurance

State Health Insurance Assistance Program (SHIP)
Provides information, counseling and assistance to seniors and disabled individuals, their family members and caregivers.
CALL: 877-293-7447 and 1-888-642-1137 (TTY)

Kentucky Department of Insurance
215 W. Main St., PO Box 517
Frankfort, KY 40262-0517
For information on long-term care insurance.
www.doi.state.ky.us
CALL: (502) 564-3630 or 1-800-595-6053 or 1-800-462-2081 (TTY)

INFORMATION AND REFERRAL

General referral information on a variety of services.

BellSouth – Linkup & Lifeline
Both programs offer reduced rates for qualifying customers. Call for information and application.
CALL: 557-6500, option 4; 1-800-477-4459

Center for Accessible Living
305 W. Broadway, Ste. 200, 40202

Information about resources for persons with disabilities.

CALL: 589-6620 (Voice)
589-6690 (TTD)

Louisville Metro Human Services Information and Referral Line

For assistance in Social Services 8:00 am-5:00 pm; Mon – Fri.

Call: MetroCall 311 or 574-5000

Neighborhood Place

One stop locations where individuals and families may receive services that include: health services, school-related services, financial and housing assistance and child and adult welfare services. See Government and Community Programs for locations.

Office for Aging and Disabled Citizens

810 Barret Avenue, 3rd flr., 40204

CALL: 574-5092

Office for Women

810 Barret Avenue, 2nd flr., 40204

CALL: 574-6555

Kentuckiana Regional Planning and Development Agency

KIPDA Area Agency on Aging

11520 Commonwealth Dr., 40299

Information and assistance for persons aged 60 and older and their families and caregivers. Choices guide book for senior housing.

CALL: 266-6084 or 1-800-648-6056 (KY TTD)

Metro United Way - First Call

24 hour information and referral to community services.

CALL: 566-4968 (voice) or 1-877-566-4You or 589-4259 (TTD)

Seven Counties Services, Inc.

Crisis & Information Center

24 hour telephone counseling; suicide prevention hot line, crisis intervention, and human services information and referrals 1-800-221-0446 (toll free for the State of Kentucky)

CALL: 589-4313 (voice) or 589-4259 (TTD)

Clothing

Baptist Fellowship Center
1351 Catalpa Street, 40211
Serves residents of Louisville. By appt. only.
CALL: 774-2734

Disabled American Veterans Thrift Stores
1701 Berry Blvd., 40215
CALL: 368-6431
2208 W. Jefferson, 40211
Small fee charged at all locations.
CALL: 778-7128

Fairdale Area Community Ministries
10616 W. Manslick Road, 40272
Serves residents of Southern Jefferson County.
CALL: 367-9519

**Fern Creek-Highview United Ministries
Individual & Family Assistance Center**
6104 Bardstown Road, 40291
Serves residents in areas of 40291, 40228,
and 40299. Provides Goodwill vouchers.
CALL: 762-0630

Goodwill Industries of Kentucky
7 sites. Small fee charged at all locations.
909 E. Broadway, 40204
CALL: 584-8821
4904 Brownsboro Road, 40222
CALL: 425-1365
9321 New LaGrange Road, 40222
CALL: 429-6758
4224 Shelbyville Road, 40207
CALL: 895-7842
12107 Shelbyville Road, 40243
CALL: 253-9213
4101 Taylorsville Road, 40220
CALL: 456-4735
6438 W. hwy 146, Crestwood, KY 40014
CALL: 243-0169

Grace Lutheran Church
452 N. 26th St., 40212
Serves residents of Portland area.
CALL: 778-7211

**Ministries United of South Central
Louisville (MUSCL)**
1207 Hart Avenue, 40213
Serves Zip Codes 40213, 40217, 40219, and
40229 ; all clothes are free ; must call ahead.
CALL: 363-9087
Nearly New Shop
1250 Bardstown Road, 40204
Mid City Mall, small fee charged.
CALL: 454-6633

**Salvation Army
The Center of Hope**
831 S. Brook Street, 40203
CALL: 625-1170

Schuhmann Social Services Center
730 E. Gray Street, 40202
Service area includes N. to the river, W. to
13th St., S. to Hill St., & E. to Baxter, unless
referred from a homeless shelter (anywhere).
ID needed with current address.
CALL: 589-6696

Shively Area Ministries
1867 Farnsley Road, 40216
Serves residents of Shively
CALL: 447-4330

Sister Visitor Program
2235 W. Market Street, 40212
Serves residents of western Louisville.
CALL: 776-0155 or 776-0434

St. Vincent DePaul Society-Thrift Store
1029 S. Preston Street, 40208
Clothes provided in emergency only.
CALL: 589-7844

Sts. Simon & Jude Church and School
4335 Hazelwood Avenue, 40215
Referral only through South Louisville
Community Ministries.
CALL: 367-8888

United Crescent Hill Ministries

James Lees Presbyterian Church
1741 Frankfort Avenue, 40206
Serves residents of Crescent Hill, Clifton and Clifton Heights. Last Sunday of the month.
CALL: 896-0172

Walnut Street Baptist Church
Christian Social Ministries
1111 S. 3rd Street, 40203
CALL: 589-3454

Wayside Bargain Centers
4928 Poplar Level Road
CALL: 969-2881
9125 Galene
CALL: 267-8784

Sears Home Health Care (Special Needs Clothing)
PO Box 3123
Naperville, IL 60566
Fashionable, functional clothes for men and women.
CALL: 1-800-326-1750

Shop Well With You (Special Needs Clothing)
Clothing for cancer patients.
www.shopwellwithyou.org
CALL: 1-800-799-6790

Furniture

Disabled American Veterans Thrift Store
Low-cost used furniture.
1701 Berry Blvd., 40215
CALL: 368-6431
8615 Preston Hgwy., 40219
CALL: 966-8073
2208 West Jefferson St., 40212
CALL: 778-7128

Goodwill Industries of Kentucky
Low-cost used furniture.
5324 Bardstown Rd., 40291
CALL: 491-9336

4904 Brownsboro Rd., 40222
CALL: 425-1365
909 East Broadway, 40202
CALL: 584-8821
9321 New LaGrange Rd., 40242
CALL: 429-6758
4101 Taylorsville Rd., 40220
CALL: 456-4735

MEDICAL EQUIPMENT LOAN CLOSETS

The cost of purchasing equipment ordered by your doctor may be covered by Medicare or Medicaid. (See the Government And Community Programs, Medicare/Medicaid section for contact information.) Also check with your doctor and the supplier for more details. Some medical equipment may be borrowed through community ministries loan closets. All locations may not be listed. Contact area ministries for a location near you.

Fern Creek-Highview United Ministries
7502 Tangelo Drive, 40228
Serves area residents. Call & request equipment.
CALL: 239-7431

Highlands Community Ministries Outreach Program for Older Persons (HOPOP)
1230 E. Breckinridge, 40204
Serves residents of the Highlands who are age 60 and older.
CALL: 584-3834

Senior Citizens East, Inc.
4224 Shelbyville Rd., 40207
Serves area residents.
CALL: 896-2316

South Louisville Community Ministries
4803 Southside Dr., 40214

Serves zip codes 40258, 40272, and part of 40177.

CALL: 367-6445

ORGAN DONATION

Kentucky Organ Donor Affiliates (KODA)

106 E. Broadway, 40202

KODA is an independent, non-profit organ and tissue procurement agency.

CALL: 581-9511; 1-800-525-3456

University of Louisville Health Sciences Ctr. Bequeathal Program, 40292

CALL: 852-5744

RECREATIONAL, SOCIAL AND CULTURAL ACTIVITIES

Actors Theater of Louisville

316 W. Main St., 40202

10% off regular tickets if purchased in advance or during "SENIOR RUSH" when all tickets purchased 15 minutes before any performance are \$10 for persons 62 or over.

CALL: 584-1205

BACH Society

Calvary Episcopal Church

821 S. Fourth Street, 40203

\$3 off regular admission price for retired persons on fixed income.

CALL: 587-6011

Department of Neighborhoods Brightside Community Gardens

13 Community gardens throughout Louisville Metro. \$5 per plot. Fee may be waived.

CALL: MetroCall 311 or 574-2613

Historic Homes Foundation

3110 Lexington Rd., 40206

\$1 off regular admission price for persons age 60 & over.

CALL: 899-5079

J.B. Speed Art Museum

2035 S. 3rd Street, 40292

Free admission to museum; senior discount on special exhibits; \$2 parking fee for persons age 60 & over.

CALL: 634-2700

Kentucky Center for The Arts

501 W. Main St., 40202

Call: 584-7777

Call: 562-0100 For senior discount information.

Access Center Services

Accommodations to the arts for individuals with disabilities. Arts Access Hotline

CALL: 562-0111; 562-0140 (TTY)

Kentucky Derby Festival

1001 S. 3rd Street, 40403

Contact for discount information during Derby Festival.

CALL: 584-6383

Kentucky Derby Museum

Churchill Downs

704 Central Ave., 40208

\$1 off regular admission for persons age 55 and over.

CALL: 637-1111

Kentucky Opera

101 S. 8th Street, 40202

10% off tickets for groups of 10 or more.

Dinner and opera packages available.

CALL: 584-4500

Louisville Art Gallery – Main Library

301 York St., 40203

Free and open to the public.

CALL: 574-1611

Louisville Bach Society
4607 Hanford Lane, 40207
CALL: 585-2224

Louisville Ballet
315 E. Main St., 40202
Seating available with 50% discount on subscriptions for persons 60 & over.
CALL: 583-3150

**Louisville Metro Parks
Adapted Leisure Activities**
2305 Douglass Blvd. #3
Louisville, KY 40205
CALL: 456-8148

Louisville Orchestra
311 West Main St., Ste, 100, 40202
Call for individual event discounts.
CALL: 587-8681

Louisville Visual Arts Association
3005 Upper River Rd., 40207
Workshops for senior citizens. Exhibits of sculpture, painting and prints.
CALL: 896-2146

Louisville Zoo
1100 Trevillian Way, 40213
\$2 off regular admission price for persons age 60 & over.
CALL: 451-0440

**Museum of History & Science Center and
IMAX Theater**
7th & Main St., 40202
\$1 off regular admission price for persons age 60 & over.
CALL: 561-6111

Portland Museum
2308 Portland Ave.
Showcasing the city's river heritage.

CALL: 776-7678

Youth Performing Arts School
1517 S. 2nd St., 40208
Discount matinee performance for persons age 60 & over.

CALL: 485-8355

YMCA

Active Older Adult (AOA) Program
For independent older adults. Offered at various YMCA locations. Land and water cardiovascular and arthritis workouts. Contact your local branch for schedules and information.

www.ymcalsouthern.org

See the Senior Centers and Community Centers section for branch numbers.

CALL: 589-4313

SENIOR CENTERS AND COMMUNITY CENTERS

East Audubon Center
1767 Belmar Dr., 40213
CALL: 458-3535

ElderServe, Inc.
411 E. Muhammad Ali Blvd., 40202
Personal care, homemaking.
CALL: 587-8673

Dosker Manor
413 E. Muhammad Ali Blvd., 40202
CALL: 587-8673

Oak and Acorn Intergenerational Center
631 S. 28th St., 40211
Designated focal point senior center; specialized services for grandparents raising grandchildren.
CALL: 778-7418

Fairdale-South Park Center
10104 Mitchell Hill Road
Fairdale, KY 40118
CALL: 361-7730

Family Life Center
Louisville Central Community Center
2301 W. Muhammad Ali Blvd., 40212
CALL: 583-8821

Highlands Community Ministries
Outreach Program for Older Adults
(HOPOP)
1230 E. Breckinridge, 40204
Programs at various locations.
CALL: 585-3824 or 584-3834

Jewish Senior Adult Center
3600 Dutchmans Lane, 40205
CALL: 459-9392

Kling Center
219 W. Ormsby Ave., 40203
CALL: 636-3424

Louisville Central Community Center
1015 W. Chestnut St., 40203
CALL: 583-8821

Metro Arts Center
8360 Dixie Hgwy., 40258
CALL : 937-2055

METRO PARKS LOCATIONS:

Adapted Leisure Activities
2305 Douglass Blvd. #3
Louisville, KY 40205
CALL: 456-8148
Baxter Community Center
1125 Cedar Court, 40203
CALL: 574-2670
Beechmont Community Center
205 Wellington, 40214
CALL: 361-5484
Berrytown/Watson Powell Community Ctr.
1338 Parkfield Dr., 40223
CALL: 244-6187
California Community Center I & II

1600 W. St. Catherine St., 40210
CALL: 574-2658

Derby City Community Center
4104 Cadillac Court, 40213-1591
CALL: 456-3261

Douglass Community Center
2305 Douglass Blvd., 40205
CALL: 456-8120

Dumeyer Community Center
1644 Squires Dr., 40215
CALL: 366-9206

East Louisville Community Ctr.
622 E. Jefferson St., 40202
CALL: 574-2674

Flaget Community Ctr.
4425 Greenwood Ave., 40211
CALL: 574-2821

Harris Recreation Center
1729 S. 34th St., 40211
CALL: 772-3048

Newburg Community Center
4810 Exeter Avenue, 40218-3898
CALL: 456-8122

Park Hill Community Center
1703 S. 13th St., 40210
Mon-Thurs, 9am - 9 pm; Fri., 9am-7pm;
Sat., 10am-7pm.
CALL: 637-3044

Portland Community Center
640 N. 27th St., 40212
CALL: 776-0913

Presbyterian Community Center
701 S. Hancock St., 40203
CALL: 584-0201

Shawnee Community Center
607 S. 37th St., 40211
Mon-Fri, noon-9pm; Sat. 10am-3pm.
CALL: 775-5268

Shelby Park Community Center
600 E. Oak St., 40203
CALL: 574-3206

South Louisville Community Center
2911 Taylor Blvd., 40208-1154
CALL: 574-3206

Southwick Community Center

3621 Southern Ave., 40211

CALL: 775-6598

Sun Valley Community Center

6505 Bethany Lane, 40272

CALL: 937-8802

Sylvania Community Center

6650 Sylvania Rd., 40258

Mon-Fri, noon-9pm; Sat, noon-5pm.

CALL: 935-2619

Neighborhood House

201 N. 25th Street, 40212

CALL: 774-2322

Okolona-Wilderness Road Center

8111 Blue Lick road, 40219

CALL: 964-5151

Plymouth Community Renewal Center

1626 W. Chestnut Street, 40203

CALL: 583-7889

Presbyterian Community Center

701 S. Hancock St., 40203

CALL: 584-0201

Prospect-Harrods Creek Center

6501 Jacob School Road

Prospect, KY 40059

CALL: 228-4365

SALVATION ARMY

The Center of Hope

831 S. Brook St., 40203

CALL: 625-1170

Portland Corps

306 N. 28th St., 40212

CALL: 778-1912

Sanders Corps

1701 Payne St., 40206

CALL: 585-4652

South Louisville Corps

1010 Beecher St., 40215

CALL: 361-2397

Senior Citizens East, Inc.

St. Matthews Center

4224 Shelbyville Rd., 40207

CALL: 896-2316

Shively Center

3901 Wayside Dr., 40216

CALL: 778-2361

St. George's Social Service

1205 S. 26th St., 40210

CALL: 775-6232

United Crescent Hill Ministries Sr. Ctr.

150 S. State St., 40206

CALL: 893-0346

Watson-Powell Center

1836 Heafer, 40223

CALL: 244-6187

YMCA of Greater Louisville

The YMCA of Greater Louisville offers special rates for senior citizen memberships. The YMCA has five branch locations as follows:

Downtown

555 S. 2nd St., 40202

CALL: 587-6700

Chestnut Street Branch

930 W. Chestnut St., 40203

CALL: 587-7405

Northeast Family

#1 Bellevoir Circle, 40223

CALL: 425-1271

Reynolds Southwest Branch

2800 Fordhaven Rd., 40258

CALL: 933-9622

Southeast Branch

5930 Six Mile Lane, 40218

CALL: 491-9622

Middletown

12330 Shelbyville Rd., 40243

CALL: 244-9994

SERVICES FOR THE BLIND

Audio Studio for the Reading Impaired

P.O. Box 23043
 11403 Park Rd., Anchorage, KY. 40223
 Records printed material for visually handicapped persons. Serves unique individual needs.

CALL: 245-5422

Kentucky Council for the Blind

148 Vernon Avenue 40206
 www.kentucky-acb.org

CALL: 895-4598

Lions Eye Foundation

301 E. Muhammad Ali Blvd. 40202
 Sponsors eye clinic staffed by University of Louisville Department of Ophthalmology residents. Must be low income & referred by area Lions Club.

Vision Van

Statewide mobile service offering free eye screenings to groups. Call for more information.

CALL: 583-0564

Kentucky Assistive Technology Services (KATS)

8412 Westport Road 40242
 Network for individuals with any type of disability. Information referral regarding funding e.g. home & vehicle modification. Listing of state wide resource centers. Short-term loan of equipment.
 www.katsnet.org

CALL: 429-4484; or 1-800-327-5287

Kentucky Office for the Blind

8412 Westport Road, 40242
 State government rehabilitation agency that offers assistance to persons who are blind or visually impaired. We also provide services for employers interested in hiring or accommodating workers who have a vision loss. Opportunities for employment and independence to individuals with visual disabilities.

www.blind.ky.gov

CALL: 429-4460; or 1-800-346-2115

TTY: 502-429-7105

National Federation of the Blind of Kentucky

CALL: 495-7130 (Talking Bulletin Board)

Prevent Blindness- Kentucky Division

117 Coral Avenue 40206
 Information & referral. Educational programs.

CALL: 895-8899

Recording for the Blind and Dyslexic

240 Haldeman Avenue 40206
 Taped textbooks for blind persons or those who cannot hold a book.

CALL: 895-9068

BellSouth

Free local Directory Assistance for disabled persons.

CALL: 557-6253 (Voice); 557-6254(TDD)

Talking Book Library**Louisville Free Public Library**

301W. York Street 40203
 Free library service for persons with visual & physical handicaps. Special tape or record players provided.

CALL: 574-1625

Veterans Administration Medical Center

800 Zorn Avenue 40206
 Comprehensive blind rehabilitation services for all legally blind veterans & in some cases, those with low vision.

CALL 895-3401

SERVICES FOR DEAF AND SPEECH DISABILITIES

Catholic Deaf Office Archdiocese of Louisville (Maloney Center)

1200 S. Shelby St. 40203
 Social & educational programs, interpreting services, computer services, telecommunication information to meet needs of Catholic deaf persons.

CALL: 636-0296(Voice); 634-8947(TTY)

BellSouth for Disabled Customers
Information on special communication Products.
CALL: 557-6253(voice); 557-6254(TDD)
Operator & Directory Assistance:
1-800-855-1155 (Voice & TDD).Accesses AT&T operator services for the deaf.

Kentucky Commission on Deaf and Hard of Hearing (KCDHH)
632 Versailles Rd., Frankfort, KY 40601
Program for free amplified phones. Call for an application.
CALL: 1-800-372-2907

Kentucky Easter Seal Society
9810 Bluegrass Parkway 40299
Speech & language evaluation, speech therapy & occupational therapy, hearing tests.
CALL: 584-9781

Veterans Administration Medical Center
800 Zorn Avenue 40206
Speech therapy, audiology testing, hearing aides to former P.O.W.'s & veterans with service-connected loss.
CALL: 895-3401

WHAS Crusade Audiology & Speech Ctr
University of Louisville-Myers Hall 40292
Speech & hearing diagnostic & training services. Hearing aid evaluations.
CALL: 852-5274

SUPPORT GROUPS AND INFORMATION

Adult Children of Alcoholics
Our Lady of Peace
A Service of Jewish Hospital and St. Mary's Healthcare
2020 Newburg Rd., 40205

Education and support for adult children.
Helps persons with alcohol problems.
[www. Caritas.com](http://www.Caritas.com)
CALL: 451-3330

Adults Caring for Aging Relatives
311 Browns Lane, 40207
Support for people who are the primary care givers of older persons.
www.harveybrownne.org
CALL: 896-1791

Al-Anon Information Service
4400 Bishop Lane, Ste 104, 40218
Help for family and friends of people with alcohol problems.
www.KYAL-ANON.org
CALL: 458-1234

Alcoholics Anonymous
332 W. Broadway, Rm 620., 40202
Helps persons with alcohol problems.
www.louisvilleAA.org
CALL: 582-1849

The ALS Association (Amyotrophic Lateral Sclerosis - ALS) (Lou Gehrig's Disease) – Kentucky Chapter
410 W. Chestnut St., Ste. 552, 40202
Support group, counseling, education.
CALL: 585-4924

Alzheimer's Disease & Related Disorders Association (ADRDA)
3703 Taylorsville Rd., 40220
Support information & support groups for caregivers of people with Alzheimer's Disease. Also has Memory Impairment Registry Program, a centralized registration for memory-impaired adults using an identification bracelet. 24 hr Telephone helpline. Monthly newsletter.
www.alzinky.org
CALL: 451-4266; 1-800-272-3900

American Cancer Society

701 W. Muhammad Ali Blvd., 40203
Support groups, counseling, medical equipment loans, free wigs, breast prosthesis, mastectomy bras, and other supplies.

Library Books

Books and references available on cancer, including all aspects of cancer from its treatment to self-esteem issues.

Reach to Recovery

A one-to-one visitation program for women who have had breast cancer or breast cancer concerns. Designed to help women meet the physical, emotional and cosmetic needs related to their diagnosis.

www.cancer.org

For all programs CALL: 560-6003 (patient services); 584-6782 or 1-800-227-2345 (24-hr service)

Man to Man (American Cancer Society) at Baptist Hospital East

4000 Kresge Way, 40207

Ongoing support group for men with prostate cancer.

CALL: 897-8131

American Diabetes Association

1941 Bishop Lane, Ste 110, 40218
Education, referral service, quarterly meetings, newsletter.

www.diabetes.org

CALL: 452-6072

American Heart Association of Greater Louisville

333 Guthrie St., Ste 207, 40202
Support groups, educational programs, blood pressure checks.

www.americanheart.org

CALL: 589-3956

American Lung Association of Kentucky

4100 Churchman Ave., 40215
Support groups, educational programs and materials.

www.kylung.org
CALL: 363-2652

Arthritis Foundation, Kentucky Chapter, Ohio River Valley Branch

2908 Brownsboro Rd., 40206

Educational materials and programs, support groups, exercise programs, loan of medical equipment, referrals to specialists and other services.

CALL: 585-1866

Asthma Education Forum**Baptist Hospital East**

4000 Kresge Way, 40207

Education and support for those living with asthma and their families.

www.baptisteast.com

CALL: 897-8131

Breast Cancer Support Group

Floyd Memorial Hospital

1850 State St., New Albany, IN 47150

A breast cancer support group for men & women. Relatives and friends are welcome to attend.

CALL: 1-800-476-8723

Breath Of Life II COPD Support Group Milestone Wellness Center

750 Cypress Station Dr., 40207

Support and education for those living with COPD and their families.

www.milestonewellness.com

CALL: 897-8131

Baptist Hospital East Cancer Resource Center

4000 Kresge Way, 40207

Friend for LIFE

One on one support network for recently diagnosed cancer patients and family. Trained volunteers who have experienced cancer offer encouragement, practical information and hope.

www.friendforlifecancersupport.com

Cancer Resource Center

4007 Kresge Way, 40207 Ongoing support group for people with cancer and their families. Mon-Fri 9-5pm
CALL: 896-3009 for both programs

**Bridges Center
Hospice & Palliative Care of Louisville**
2120 Newburg Rd., Ste 200, 40205-1867
Information, counseling, and support programs to help people cope with loss. Several locations.
www.hospices.org
CALL: 456-5451; or 1-888-345-8197

**Brown Cancer Center (James Graham)
Kentucky Cancer Program (KCP)**
529 S. Jackson St., 40202
Education, referral, publication of resource guide.
www.kycancerprogram.org
CALL: 852-6318

**Center for Accessible Living
305 W. Broadway, 40202**
Information, support groups and other services for persons with disabilities. Staff in American Sign Language available.
www.calky.org
CALL: 589-6620 (voice) or 589-6690 (TDD)
Compassionate Friends
For persons whose children have died.
Widowed Persons Service
Support for newly widowed persons. Various meeting places. (Crisis & Information Center)
www.sevencounties.org
CALL : 589-4313 or 1-800-221-0446

**Depressed Anonymous
Resurrection Counseling Center**
4601 Poplar Level Road, 40213
Information and support for depressed persons.
CALL: 569-1989 Info hotline

Diabetes Resource Center, Inc.
1001 Dupont Square North, 40207

Medical management, nutrition management and support for diabetes.
CALL: 895-2334

**Diabetes Support Group
Baptist Hospital East**
4000 Kresge Way, 40207
Support and education for those living with diabetes and their family.
www.baptisteast.com
CALL: 897-8131

**Diabetes Management Program
Jewish Hospital**
114 Executive Park,
Personal assessment & management for persons with diabetes.
CALL: 259-9619

Emotions Anonymous
Ten Broeck Hospital
1405 Browns Lane, 40207
CALL: 896-0495

Epilepsy Foundation of Kentuckiana
501 E. Broadway, Ste. 110, 40202
Provides support, education, advocacy & outreach to the community.
CALL: 584-8817

FOR SOURCE
A Service for Floyd Memorial Hospital. Extensive support groups & health information.
CALL: 1-800-476-8723

**Gamblers Anonymous
Our Lady of Peace, A Service of Jewish Hospital and St. Mary's Healthcare**
2020 Newburg Road, 40205
For persons who have problems with gambling. Offers support for those who wish to stop the cycle of compulsive gambling.
www.caritas.com
CALL: 896-3330

**Greater Louisville Association for
Diabetes Education (GLADE)**

Norton Medical Pavilion
315 E. Broadway, 40202

CALL: 629-2604

**Head Injury Support Group
Baptist Hospital East**

4000 Kresge Way, 40207
www.baptisteast.com

CALL: 897-8131

**Huntington's Disease Society of America
Kentucky Chapter**

982 Eastern Parkway, 40217
24-hour answering machine. Provides
information and support for individuals with
Huntington's Disease, their caretakers and
those at risk of Huntington's Disease.

CALL: 637-4372

Also: 1-800-784-3721

Jewish Family & Vocational Services

3587 Dutchman's Lane, 40205

CALL: 452-6341

Kentucky Hemophilia Foundation

1850 Taylor Ave., Ste. 2, 40213
Support services, educational literature,
summer camps and recreational activities.
www.kyhemo.org

CALL: 456-3233

National Kidney Foundation of Kentucky

250 E. Liberty St., Ste 710, 40202
Support groups, counseling and other services.

CALL: 585-5433

**Laryngectomy Support Group
Sts. Mary and Elizabeth Hospital
A Service of Jewish Hospital and St.
Mary's Healthcare**

1850 Bluegrass Ave., 40215
Support group for patients who have had their
voice boxes removed and their families.

CALL: 361-6703

**Leukemia & Lymphoma Society
Kentucky & Southern Indiana Chapter**

600 East Main St., Ste 102, 40202
Counseling, education, referrals, financial
assistance with prescription drugs.

www.LLS.org

CALL: 584-8490

**Life After Breast Cancer
Jewish Hospital of Shelbyville**

727 Hospital Drive, 40065
Members share feelings and advice to help
each other. Educational meetings keep
members informed on medical services.

CALL: 502-647-4186

Life After Mastectomy/L.A.M.

1850 Bluegrass Avenue, 40215
Support group for breast cancer patients to
help them deal with the emotional and
psychological needs after mastectomy.

www.cancer.org

CALL: 584-6782

**Living Through Grief
Hospice & Palliative Care of Louisville**
3532 Ephraim McDowell Drive, 40205
8-week bereavement support sessions. Introduces
the grief process and changes that accompany loss.
Meetings held at various locations.

CALL: 456-5451

Norton Cancer Resource Center

Medical Towers South
234 E. Gray St., Ste. 164, 40202

A single session seminar designed to help
cancer patients cope with unpleasant side
effects of cancer treatment.

www.nortonhealthcare.com

CALL: 629-5500

Materials & referral information, coping sessions.
www.nortonhealthcare.com

CALL: 629-5555

Kentuckiana Lost Chord Club

American Cancer Society

701 W. Muhammad Ali Blvd., 40203
Laryngectomy support groups. Family and friends welcome.

www.cancer.org

CALL: 584-6782 or 1-800-227-2345

National Alliance On Mental Illness

10510 LaGrange Rd., Bldg 103, 40223
Support groups for families of mentally ill persons.

CALL: 245-5287

Louisville Lumpectomy And Mastectomy Association

501 E. Broadway, 40202
Educational support for patients & families.

www.cancer.org

CALL: 584-6782

Lupus Foundation of Kentuckiana, Inc.

1939 Goldsmith Lane, 40218
Support groups, education, newsletter.

www.lupuskentucky.com

CALL: 456-5265

or 1-800-277-9681

Multiple Sclerosis Society-National Kentucky & South East Indiana Chapter

1170 Commonwealth Dr., Ste 500, 40299
Support groups. Social groups, counseling, medical equipment loans.

www.kynmss.org

CALL: 451-0014

or 1-800-227-2345

Muscular Dystrophy Association Inc. Greater Louisville Chapter

1941 Bishop Lane, Ste. 511, 40218
Support groups, counseling, medical equipment loans and other services.

CALL: 456-1440

Narcotics Anonymous

Support groups for persons who are drug dependent. Meetings are held in various locations.

CALL: 499-4423

**Our Lady of Peace
A Service of Jewish Hospital and St. Mary's Healthcare**

2020 Newburg Road, 40205
Information and support for persons in recovery following the 12 step program.

www.CHI-Caritas.org

CALL: 451-3330

New Friends

St. Matthews Baptist Church

3515 Grandview Avenue, 40207

Social activities for seniors.

www.smbclouisville.org

CALL: 896-8882

New Leaf Resources (formerly Accord, Inc.)

1902 Campus Peace, Ste 9A, 40299
Resources, materials, & support literature related to grief & loss.

NEWLEAF-RESOURCES.COM

CALL: 458-0260

Oley Foundation

Information regarding ostomy care.

www.oley.org

CALL: 1-800-776-6539

“On With Life” & “Widows or Widowers Club” (WOW) Catholic Families Center Archdiocese of Louisville

1200 S. Shelby St., 40203

Support groups at various parishes.

www.archlou.org

CALL: 636-0296 ext. 105

Pet Grief Group

102 Pope Street, 40206

Group support for people who have lost pets.

CALL: 585-3430

Recovery Inc. of Kentucky Baptist Hospital East

4000 Kresge Way, 40207

Self-help and support for persons who have depression, fears, anxiety and other emotional problems.

CALL: 458-8016

Sarcoidosis Support Group

P.O. Box 5402, 40205

Support and education for those living with sarcoidosis and their families.

CALL: 897-8833

Sex Addicts Anonymous (SAA)

Baptist Hospital East

4000 Kresge Way, 40207

Support for persons recovering from sexual and/or relationship addictions. (Friday meetings)

CALL: 896-8131

St. Matthews Area Ministries

319 Browns Lane, 40207

Well Spouse Support Group

CALL: 896-6720

Widows Helping Others Live Effectively (WHOLE)

CALL: 893-0205

Stroke Support Group

Baptist Hospital East, Rehab Dept.

4000 Kresge Way, 40207

Education, support and social activities for stroke victims and their families.

CALL: 896-7441

Survivors of Suicide

St. Matthews Episcopal Church

330 N. Hubbards Lane, 40207

For persons who have lost a loved one by suicide.

CALL: 589-4313

The Mended Hearts, Inc.

9703 Boxford Way, 40242-2304

An organization for people with heart disease, their family members and other interested persons. The members visit with pre- and

postoperative heart surgery patients and offer support through the ongoing process.

CALL: 425-8086

Veterans Administration Medical Center

800 Zorn Avenue, 40202

Support groups, counseling and information for caregivers of veterans with chronic or terminal diseases.

CALL: 287-4000; or 896-6783; or 1-800-827-1000 (Regional Office)

TRANSPORTATION SERVICES

Able Care, Inc.

P.O. Box 20332, 40250

Wheelchair and ambulatory transportation for the elderly & disabled. Door to Door service for medical appointments, social events, errands, etc. Limited to Jefferson County.

CALL: 267-1911

American Red Cross-WHEELS

510 E. Chestnut St. 40202

Medical transportation for persons age 60 & over, disabled or handicapped.

CALL: 561-3690

Oak and Acorn Intergenerational Center

631 S. 28th St. 40211

Transportation to/from center

CALL: 778-7418

Highland Community Ministries

Outreach Program for Older Persons

1230 E. Breckinridge St. 40204

Medical trips, shopping & essential trips. For persons age 60 & older who live in the service area.

CALL: 584-3834

Home Instead Senior Care

1512 Crums Lane, Ste 103, 40216

For ambulatory elderly in Jefferson & surrounding counties. One on one escort service for medical appointments, shopping, social events, etc.

CALL: 448-1511 or 1-866-311-1549
4610 Taylorsville Rd. Ste 100 40220
CALL: 515-9515 or 1-866-886-6831

Jewish Community Center

3600 Dutchmans Lane 40205
Transportation to Center activities & shopping trips. Service for persons age 60 & over who live in the service area.
CALL: 459-0660

Logisticare

Centralized point for Passport or Medicaid recipients to schedule medical appointments. 72 hr. notice required.
CALL: 1-866-251-7404

Mainstream Transportation

628 Eastern Blvd. Ste "H" Clarksville, IN.
Non-emergency medical transportation for the general public & disabled.
CALL: 288-1135

Park DuValle Community Health Center

1817 S. 34 St. 40211
Transportation for health center patient to & from Center.
CALL: 774-4401

Senior Citizens East, Inc.

4224 Shelbyville Rd. 40207
Shopping & essential trips, also medical trips. For persons age 60 & over who live in the service area.
CALL: 896-2316

Transit Authority of River City (TARC)

1000 W. Broadway 40203
Persons age 65 & over may ride TARC for 50 cents. All coaches are wheelchair accessible. Must obtain TARC I.D. Card.
CALL: 585-1234 (Customer Service)

Day On The Town

TARC transportation for groups of disabled persons or persons 65 or older. Must be scheduled in advance.

CALL: 561-5165 (voice); 587-8255 (TDD)
TARC 3

Door-to-Door service providing individual trips on a call in basis & scheduled in advance. Applications must be obtained & certified from TARC. Must obtain TARC I.D.

CALL: 213-3217 (Paratransit Dept.); (TTY Customers 213-3240)
CALL: 560-0333 (TARC3 Reservations)
CALL: 589-9879 (Where's My Ride? Line)

Yellow Enterprise Systems, Inc.

Care-A-Van
P.O. Box 2107 40201
Wheelchair equipped vans. Door-to-door service for medical trips.
CALL: 634-4444

**VISITATION, PHONE
REASSURANCE, CAREGIVER
SUPPORT PROGRAMS**

Eastern Area Community Ministries
11700 Main St., Middletown, KY 40253
Neighborhood Visitor Program.
www.eacm@bellsouth.net
CALL: 426-2824

ElderServe, Inc.

411 E. Muhammad Ali Blvd, 40202
Senior Companion Program
Visitation program for homebound elderly and disabled persons. Companions are supervised by different agencies throughout Louisville.
CALL: 587-8673

Telecare

Daily telephone calls to persons living alone. **CALL: 587-8673**

Kentuckiana Regional Planning and Development Agency (KIPDA)
Family Caregiver Support Program
11520 Commonwealth Dr., 40299

Referral to contractors providing support services in a variety of formats, whether in person, telephone, and/or internet, for family caregivers of persons aged 60 and over and grandparents aged 60 and older raising grandchildren.

CALL: 266-6084

VOLUNTEER OPPORTUNITIES

AARP

10401 Linn Station Rd., Ste. 121, 40223

A national organization with 15 local chapters with various volunteer opportunities. For information on meeting locations and programs:

CALL: 394-0227

Louisville Metro Community Action Partnership

1200 South Third, 40203

Family Friends Program

Matches volunteers age 55 plus with families who have a child with disabilities age 16 and under.

Foster Grandparent Program

Low-income persons age 60 & over work 20 hours per week with special needs children. Foster grandparents receive a tax-free stipend.

Retired Senior Volunteer Program (RSVP)

Recruits and places volunteers 55 years and older, to service in non-profit and proprietary health care organizations.

Kentucky Seniors Saving Medicare (KSSM)

Recruits people 55 and older to educate Medicare beneficiaries on how to read and understand Medicare Summary Notices and to recognize and report service and billing errors .

CALL: 574-1157 (for all programs)

Foster Grandparent Program

Seven Counties Services, Inc.

3717 Taylorsville Rd., 40220-1333

CALL: 459-5292

Hazelwood Center

1800 Bluegrass Avenue, 40205

CALL: 361-2301

Louisville Metro Human Services Volunteer Program-Nutrition

810 Barret Ave., Room 260, 40204

CALL: 574-6325

KIPDA Area Agency on Aging Counseling Corp

11520 Commonwealth Dr., 40299

Volunteers to provide counseling and assistance to persons 60 & over who received Medicare and/or Medicaid.

CALL: 266-6084

Senior Citizens East, Inc.

4224 Shelbyville Rd., 40207

CALL: 896-2316

Service Corp of Retired Executives (SCORE)

600 Martin Luther King Jr, Pl. Rm 188, 40202

Volunteer retired executives counsel businesses about loans, business plans and problems.

CALL: 582-5976

Seven Counties Services, Inc.

3717 Taylorsville Rd., 40220

Paid volunteer program for older adults to assist with children in need.

CALL: 459-5292

Veterans Administration

Medical Center

800 Zorn Ave., 40206

Volunteers touch lives and lift spirits. If you are interested in volunteering at the VA, contact this office.

CALL: 895-3401 ext. 6221

Volunteer Connection Metro United Way

334 E. Broadway, 40204

CALL: 583-2821



Office for Aging and Disabled Citizens

**Advocacy
Accessibility
Access to Information**

Urban Government Center
810 Barret Avenue
Louisville, KY 40204

Contact :

Aging : (502) 574-5092

Disabled : (502) 574-6249

Elder Abuse Training: (502) 574-1977

For an electronic version of this guide visit the
Louisville Metro Website:

www.louisvilleky.gov

Follow the links to Human Services,
Seniors/Aging Services,
Resources and Information

UPDATE FORM

This Guide for Seniors was updated at the end of 2005

Reliable sources of information were used to gather data for this publication. Things change rapidly, therefore, some listings may now be outdated, inaccurate, and new programs and services may have developed.

To aid in keeping this information available and up to date for the community, please detach and send any changes or additions by mail on this form, OR, email the changes to the Office for Aging and Disabled Citizens.

Mail: Cindy Venable
Office for Aging and Disabled Citizens
810 Barret Avenue
Louisville, KY 40204

OR email: cindy.venable@louisvilleky.gov

Thank you for your assistance in making this guide a valuable resource for senior citizens.



The following is a correction/addition to the 2006 edition of the Services Guide for Aging and Disabled Citizens.

Fill in information below...

For more information, contact (your name, address and phone number):

**Office for Aging and Disabled Citizens
810 Barret Ave
Louisville, Ky 40204**

IMPORTANT NUMBERS

DIAL 911 FOR EMERGENCIES (Fire, Police, Ambulance)

OTHER EMERGENCY NUMBERS

Adult/Child Abuse & Protection Hotline.....	1-800-752-6200
Crisis & Information Center (7 Counties Services, Inc.).....	589-4313
Dare to Care Emergency Food.....	966-3821
Emergency Financial Assistance	311
Energy Crisis Assistance (Community Action Partnership).....	574-1157
FIRST CALL (Metro United Way)	566-4968
Jefferson County Sheriff's Office.....	574-5400
Louisville Gas & Electric (Gas Leaks).....	589-5511
Louisville Gas & Electric (Electrical Trouble).....	589-3500
Metrocall (for Louisville Metro Government concerns)	311 or 574-5000
Poison Control Center.....	589-8222

OTHER IMPORTANT NUMBERS

Area Agency on Aging--KIPDA	266-6084
Better Business Bureau.....	583-6546
Food Stamps.....	595-4238
Home Delivered Meals	574-6325
Internal Revenue Service	1-800-829-1040
Jefferson County Medical Society	589-2001
KY Office of Long-Term Care Ombudsman.....	1-800-372-2991
Louisville Fire Department, Fire Prevention Bureau (non-emergency).....	574-3731
Louisville Metro Office for Aging & Disabled Citizens	574-5092
Louisville Metro Police Department (non-emergency, suburban)	574-2111
Louisville Metro Police Department (non-emergency, urban).....	574-7111
Louisville Water Company.....	583-6610
Legal Aid Society	584-1254
Medicaid	595-4238
Medicare	1-800-772-1213
Nutrition Program.....	574-6325
Property Valuation Office.....	574-6380
Social Security	1-800-772-1213
Supplemental Security Income (SSI).....	1-800-772-1213
TARC 3 Special Transportation.....	561-5165
Time & Temperature.....	585-5961
WHEELS Transportation.....	561-3690

Jerry E. Abramson Mayor

Metro Council

Leonard A. Watkins, 1st District
Barbara Shanklin, 2nd District
Mary C. Woolridge, 3rd District
David W. Tandy, 4th District
Cheri Bryant Hamilton, 5th District
George Unseld, 6th District
Kenneth C. Fleming, 7th District
Tom Owen, 8th District
Tina Ward-Pugh, 9th District
Jim King, 10th District
Kevin Kramer, 11th District
Rick Blackwell, 12th District
Ron Weston, 13th District

Robert Henderson, 14th District
George Melton, 15th District
Kelly Downard, 16th District
Glen Stuckel, 17th District
Julie Raque Adams, 18th District
Hal Heiner, 19th District
Stuart Benson, 10th District
Dan Johnson, 21st District
Robin Engel, 22nd District
James Peden, 23rd District
Madonna Flood, 24th District
Doug Hawkins, 25th District
Ellen Call, 26th District



www.louisvilleky.gov
Louisville Metro Human Services
Director: Joanne Weis

Office for Aging and Disabled Citizens
Cindy Venable
574-5092

*Supported by Office on Violence Against Women, Office of Justice Programs,
U.S. Department of Justice Grant No. 2003-CW-BX-0031
Points of view in this document are those of the author and do not necessarily represent the official
position or policies of the U.S. Department of Justice.
Grant Awarded to the Louisville Metro Office for Aging and Disabled Citizens
Bonnie Buchanan, Program Specialist*